Family Activation of Pediatric Rapid Response Team Assessment—Are We Educating Families?

**Introduction**
Hello. My name is Emily and I work at the Children’s Hospital. I’d like to ask you a few questions about the Pediatric Rapid Response Team [gesture to poster for visual] It should only take a couple of minutes. Is now a good time?

**Family Informed?**
Have you been told about the Pediatric Rapid Response Team?

Yes

**Accurate knowledge demonstrated?**
I’m glad to hear that.
We are trying to improve our education about the team and it would be helpful to hear, in your own words, what the purpose of the team is (i.e., what does the team do?). (Why would someone call the team?)

No

Were you with the patient at admission?

**Provide education**
To include:
- What the team is
- Why it exists (e.g., 911 analogy)
- When to call (medical worsening) vs. patient relations

(Give Patient Relations # if asked: 966.5006)

Unable to answer

**Do you have any questions for me about the Pediatric Rapid**

Answer questions.
Clarify as needed.

**Closing**
Thank you for your time.