How to inform families about the Pediatric Rapid Response Team

Here at NC Children’s Hospital, we feel that families are an important part of the medical care team. We recognize that you know your child better than anyone. With this in mind, we have developed a medical emergency team, much like 911, here in the hospital — the Pediatric Rapid Response Team. The Pediatric Rapid Response Team is a group of doctors and nurses trained to address medical emergencies.

Call the Pediatric Rapid Response Team if:

- Your child’s condition is rapidly worsening.
- There is a medical emergency.

To request a Pediatric Rapid Response Team, you may ask your floor nurse or doctor for assistance or call the hospital operators at 64111. (The phone number is on a poster in your new room.) The operators will ask for your name and your child’s room number. Then, they will page the Pediatric Rapid Response Team to your child’s room. The team will arrive within minutes. Please tell them about your child’s medical emergency.

The Pediatric Rapid Response Team is for medical emergencies ONLY. If you have complaints or concerns about your child’s care, talk with your nurse or call Patient Relations at 65006 (the phone number is by the door in your new room).

Do you have any questions?

For Spanish-speaking families

[Request a hospital Spanish interpreter.]

Here at ....

There is a card located by the Pediatric Rapid Response Team poster in your new room. To request a Pediatric Rapid Response Team, give this card to any nurse or doctor. The nurse or doctor will call the Pediatric Rapid Response Team to your child’s room. The team will arrive within minutes. Also, a Spanish interpreter will arrive. Please tell the Spanish interpreter about your child’s medical emergency.