UNC Emergency Department
Dental Options Sheet

NC Department of Health and Human Services – Local Safety Net Dental Clinics
http://www.ncdhhs.gov/dph/oralhealth/services/safetynetclinics.htm

SHAC Clinic
(646) 580-7422

Location: UNC School of Dentistry, Tarrson Hall
101 Manning Drive, Chapel Hill

Clinic Hours: Wednesdays from 6pm – 9pm, patients seen by a lottery system.
For dates, call or go to www.med.unc.edu/shac/patients/Dental-SHAC

Services: This clinic caters to the indigent population and is on a lottery system. Cleanings, fillings and simple extractions.

Payment Options: DENTAL WORK IS FREE OF CHARGE.
Bring proof of income or support.

Best way to get seen: Arrive at 5:15 pm – this is a lottery, NOT first come/first serve, so arriving earlier will not increase your chances of being seen.

UNC Dental School Urgent Care Clinic
919-537-3737
Select option 1 for emergencies

Location: UNC School of Dentistry, Tarrson Hall
101 Manning Drive, Chapel Hill

Clinic Hours: No walk-ins accepted – call the day before to schedule an appointment.
Check in times are 9:30 am and 1:30 pm.

Services: Simple extractions, temporary fillings, pulpectomy/pulp debridement, uncomplicated abscess drainage.

Payment Options: PAYMENT IS DUE AT THE TIME OF SERVICE.
Fee is usually $100-200, additional surgical procedures (e.g. abscess drainage) may be extra.
Cash, checks, Visa/MasterCard accepted.
Can file Medicaid if patient is covered for dental – patient should call case worker to check.
No discount for UNC Charity Care patients.

Best way to get seen: MUST call the day before and get onto the schedule. Can usually be seen the next 1-2 days. No walk-ins accepted.
Carrboro Dental Services  
919-933-9087

Location: Carrboro Community Health Center, 301 Lloyd St, Carrboro

Clinic Hours: M, W, Th, F 8am or 1:30pm, Tues 9a or 1:30 – first come/first served.

Services: Simple extractions, temporary fillings, uncomplicated abscess drainage. Do not need to be an Orange County resident.

Payment Options: PAYMENT IS DUE AT THE TIME OF SERVICE. Dental insurance, otherwise sliding scale – bring proof of income or support. Depending on income and treatment needed, cost is usually $50-200.

Best way to get seen: Arrive early as it is first come/first served.

Moncure Community Health Center Dental Clinic  
919-542-1641

Location: 7228 Pittsboro-Moncure Road

Clinic Hours: Mon-Thu 8a-5p

Services: Most basic dental services including extractions and fillings.

Payment Options: PAYMENT IS DUE AT THE TIME OF SERVICE. Sliding scale, up to 50% off – bring proof if income or support. Medicaid with dental option accepted.

Best way to get seen: Call to schedule an appointment, can usually be seen within 2 weeks OR They will try to see walk-ins – show up at 8a or 2p (you may have to wait).
Hillsborough Dental Clinic
919-245-2435

Location: Whitted Human Services Center
300 W. Tryon Street
Hillsborough, NC 27278

Clinic Hours: By appointment only.
Monday - Thursday 8am-5pm, Friday 8am-12pm

Services: ORANGE COUNTY RESIDENTS ONLY
Cleanings, fillings, extractions.

Payment Options: PAYMENT IS DUE AT THE TIME OF SERVICE.
Cash, Visa or MasterCard. Sliding scale - $30 minimum per service.

Best way to get seen: Come in to office, complete packet and make an appointment – need proof of income or support monies for each household member and proof of Orange County residence. Usually takes about a month to get in.

Lincoln Health Services Dental Clinic
919-956-4038

Location: 1301 Fayetteville St., Durham

Clinic Hours: Walk-in Urgent Care Dental Services are offered Monday - Friday mornings only. Unfortunately, the numbers of emergencies accepted daily is limited to the number of providers available.
- Maximum 15 - Mondays, Wednesdays & Thursdays
- Maximum 10 - Tuesdays & Fridays

Services: You do not need to be a Durham County resident to be seen for a dental emergency. Emergencies are defined as pain, swelling, abnormal bleeding, or dental trauma. Walk-ins will receive x-rays if needed.
NOTE: Dental cleaning is not an emergency.

Payment Options: PAYMENT IS DUE AT THE TIME OF SERVICE.
Minimum co-pay is $40.00 for uninsured patients.
Minimum co-pay is $3.00 for Medicaid with dental coverage.
Dental Insurance is accepted and must be presented at time of visit.
Medicare does not cover dental.
Forms of payment: Cash, credit card, checks.

Best way to get seen: If not previously registered with the clinic, walk-in dental registration begins at 7:15 am and is on a first come/first serve basis.
If previously registered with the clinic, call to make an appointment.
The Helping Hand Clinic
919-776-4359

Location: 507 N. Steele Street, Sanford, NC

Clinic Hours: LEE COUNTY RESIDENTS ONLY
Mon-Thu 10a-2p

Services: Extractions only!

Payment Options: FREE (donations accepted) – bring proof of income or support

Best way to get seen: Call and schedule an appointment OR
Come at 8am on the 1st Monday of every month (except for holidays) when it is first come/first served.

Wake Smiles
919-250-2952

Location: 2620 New Bern Ave, Raleigh

Clinic Hours: Friday mornings

Services, Payment Options, Best way to get seen: Call for info

UNC Hospital Dental Clinic
919-966-1485

Location: UNC Hospitals, Ground floor main hospital

Clinic Hours: Appointments are by referral only.
M-Th 8:30-5p, Fri 9a-1p, closed weekends/holidays.

Services: Patients with complex medical/developmental conditions (e.g. hematologic problems including sickle cell, autism/MR).

Payment Options: Dental insurance, Medicaid, cash/check/credit card.
25% discount for UNC Charity Care patients.

Best way to get seen: Appointments are by referral only – have the referring physician fax a referral.

Usual wait time: A few weeks to a month – they may be able to work a patient into the schedule sooner for more urgent needs.