Betsy Shilliday, PharmD, CDE, CPP, BCACP

Director, UNC Advanced Practice Provider Center
Assistant Medical Director, UNC Internal Medicine Clinic
Director, UNC Internal Medicine Enhanced Care Program
Associate Professor of Medicine and Eshelman School of Pharmacy

CONTACT INFORMATION

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BIOSKETCH

Dr. Shilliday received her Bachelor of Science degree in Biology from UNC-Wilmington in 1994 and her Doctor of Pharmacy degree from Campbell University in 1998. She completed a Primary Care Specialty Residency with the VA Medical Center in Salisbury, NC in 1998. Dr. Shilliday was hired as co-coordinator of the UNC Hospitals Pharmacy Diabetes Care Program in August 1996. Currently she is employed with the UNC School of Medicine, Division of General Medicine and UNC Eshelman School of Pharmacy and UNC Health Care. She serves as the director for the UNC Ambulatory Care Pharmacy Residency. She is the Director of the General Internal Medicine Enhanced Care programs with her main clinical service within the Anticoagulation clinic. Other chronic diseases include providing clinical services in diabetes, hypertension, hyperlipidemia, smoking cessation, and congestive heart failure. In January 2013 Dr. Shilliday was appointed the Director of the Advanced Practice Provider (APP) Center to provide oversight, coordination and improved integration of APPs across inpatient and ambulatory settings at the UNC Medical Center in Chapel Hill and the surrounding community. She is responsible for credentialing, competency, education, compliance, and consistency of and expectations of patient services delivered by APPs within both UNC Hospitals and UNC School of Medicine at the UNC Medical Center entity of the UNC Health Care System. Dr. Shilliday's research interests include the impact of health literacy on clinical outcomes, implementation of new clinical practice models and quality improvement. Dr. Shilliday is originally from Asheboro, North Carolina. She is married and has three children. Outside of work, she enjoys playing with her kids and visiting the beach.

EDUCATION

PharmD, Campbell University, 1998

BOARD CERTIFICATIONS

Certified Diabetes Educator, 2000
Board Certified Ambulatory Care Pharmacist, 2012

CLINICAL INTERESTS

Anticoagulation, diabetes, smoking cessation, cardiovascular disease, chronic disease management, and health literacy

RESEARCH SUMMARY

As a clinical pharmacist practitioner, I am interested in chronic disease state management utilizing the collaborative management models of practice. I am also interested in the impact of low literacy on health related outcomes. Current research

includes: predictors of time in therapeutic range for outpatients on warfarin, patient satisfaction with Medicare wellness visits provided by a Clinical Pharmacist Practitioner; design and implementation of medication protocols to substitute potentially inappropriate medications in an elderly population with safer therapies; evaluation of appropriate medication use in systolic heart failure patients; patient outcomes in a hospital follow-up clinic; and CQI initiatives in a primary care anticoagulation clinic.

PUBLICATIONS

Search the url below using Bryant+M*, Bryant+ME, Bryant+B, Shilliday+B or Shilliday+ME as the search criteria.
http://www.ncbi.nlm.nih.gov/pubmed/

LANGUAGES (Other than English)

No