How to configure Internet Explorer 8 to work with WebCIS

Go to the WebCIS site (http://webcis.unch.unc.edu when on campus; https://webcis.unch.unc.edu when offsite) in IE8. When the page loads, you may find that the Login button is grayed out. If so, navigate to the Tools menu and click on Compatibility View. The page will then reload and the Login button will no longer be grayed out. In most cases, that’s all that needs to be done. If this doesn’t work for you, please contact us at domis@med.unc.edu so we can assist.

Warnings
The changes we recommend will have no ill effects on other Hospital web applications. However, ISD tells us that there are a few issues with some of their other programs. We are not in a position to resolve these issues, but we would like to know about any browser problems you encounter using IE7 and IE8 with Hospital applications.

Disclaimer
WebCIS, and all other Hospital applications, are controlled by ISD, and the DOM-IS support team has no access to these systems. Of course, we will always do our best to help DOM personnel with any issues you encounter to whatever extent we can.

Any password resets or other Hospital application problems should be relayed to the ISD Helpdesk at 966-5647.