Referral to HH agencies from UNC Clinics

1. Discuss w/ patient recommendation by their MD for HH services. Refer to Medicare.gov for choice list for Medicare/ Medicaid patients. Follow prompts for locating a HH agency in their area that is certified w/ Medicare/ Medicaid.

2. Contact HH agency & request to speak to someone regarding a HH referral. The person at the HH agency will request the information they need in order to complete the referral & walk the caller through the referral.

   Most agencies will want the following information:
   • Demographics (address, phone, insurance information)
   • Current diagnosis
   • Reason for clinic visit
   • HH needs
   • Prescription

3. Fax HH referral/ demographics & prescription to HH agency along w/ clinic note or other supporting documentation of patient’s diagnosis & need for HH services.

4. Inform the patient and/or family about the arrangements & when they will be initiated.