

Our Care Team

Providers:

Dr. Joshua J. Alexander -
Medical Director

Dr. Kevin Carneiro

Dr. Peter Duquette

Dr. William Filer

Dr. Enrique Galang

Dr. Matt Harris

Dr. James Kurz

Dr. Michael Y. Lee

Dr. Angela Lipscomb-Hudson

Dr. Kimberly Rauch

Dr. Lee Shuping

Dr. Raj Telhan

Dr. Paul Thananopavam

Dr. Karla Thompson

Nursing:

Amy Alexander, RN -
Nurse Manager

Susan Carter, RN

Jerri Ellington, NA II

Jamie Sellars, NA II

Front Desk:


Tammy Chriscoe

Miklos Harris

Kristen Lewis

Administrator:

Aaron Olsen, Associate Chair
for Administration



Thank You for
Choosing UNC
Health Care!

Welcome to The UNC Physical Medicine and Rehabilitation Clinic!

What to Expect During Your Visit

Front Desk Team/Check In:

- **Please arrive a few minutes early for your appointment and check in at the front desk each visit. Complete any necessary paperwork.**
- Your name, date of birth, address, phone number, email address, and insurance information will be confirmed and/or updated.
- If you want to see a **financial counselor**, please ask any member of our team.

Nursing Care Team:

- Your height, weight, blood pressure and/or pain score will be taken. We may also review and update your current medicines and allergies for your safety.

Care Provider:

- **We are a teaching center committed to excellence** so a doctor in training may assist in your care today and see you before your provider sees you.
- Your provider will review your medical history.
- You may ask your provider questions about your health. Please remember to ask for any prescription refills you may need before your next visit.
- Your treatment plan and medicines will be updated.

Additional Tests:

- Your provider may order imaging for you. These services are located at the nearby UNC Hospitals Imaging and Spine Center. If you prefer to have imaging done elsewhere, please let your provider know.
- Lab work ordered by your provider can usually be drawn here in our clinic.

Front Desk Team/Check Out:

- **We try our best to schedule follow up appointments and/or referrals by your provider. Reminders will be sent.**
- Any payment due for services will be collected at this time.
- **If you miss clinic appointments without notifying us, you will be asked to get a new referral from your primary care doctor.**
- **If at any time you would like an update on the status of any of the steps above, please ask any of our team members for an update.**

WE WANT TO HEAR FROM YOU!

Please make sure we have your email address. You may get a satisfaction survey by email from Press Ganey in the next week or two. Please fill this out so we can hear what we're doing well and/or how we can better serve you. If you would like to speak with the nurse manager today about your visit, please ask any member of our team.