Frequently Asked Questions

**Do I need a referral to see a pediatric dermatologist?**
Not necessarily. It really depends upon your insurance policy. Medicare and Tricare patients usually require a primary care physician’s referral. Many of the private insurance policies do not require a referral. For more information about this issue, please call 919-966-8639 and ask for our Financial Counselor.

**How do I make an appointment for my child?**
We welcome the opportunity to work with your schedule. Our pediatric dermatology clinics are held most weekdays in the mornings (8:00 a.m. – 12:00 noon) and the afternoons (1:00 p.m. – 5:00 p.m.). It is our goal to be able to offer you an appointment within 2 weeks of your need.

If you feel your child’s condition cannot wait for the offered scheduled appointment, please inform our schedulers and we can try to add you on to the end of a clinic (11:30 a.m. or 4:30 p.m.). For these add-on appointments, we will see your child after we take care of our scheduled appointments; therefore, you may have to wait. In general, our clinics usually end around 5:00 p.m. To make an appointment, please call 919-966-2485.

**Can I be seen earlier if I go to the UNC Emergency Room?**
Our clinic is not located within the UNC Hospitals complex. If you go to the UNC Emergency Room, the emergency doctors will treat your child as they feel appropriate. There is not a pediatric dermatologist in the ER.

The ER doctors may call our clinic to arrange an appointment for you. If they feel that your child needs to be admitted to the hospital, our consult team will see your child in their hospital room later that day. If the ER doctors feel that your child needs to be seen by us on the day of your ER visit and they don’t think your child needs to be admitted to the hospital, they will call us to add your child on to our schedule that day at the end of the clinic. For these add-on appointments, we will see your child after we take care of our scheduled appointments; therefore, you may have to wait. In general, our clinics usually end around 5:00 p.m. To make an appointment, please call 919-966-2485.
**Where is the clinic located?**
Our clinic is located in Southern Village, off 15-501 approximately 1 mile south of UNC Hospitals. The clinic is on the floor above Town Hall Grill and Merlion Restaurant. The address is 410 Market Street, Suite 400, Chapel Hill, NC 27516. If you have difficulty finding us or get lost coming to Chapel Hill, please call 919-966-2485 and they will guide you to us. You can also visit the “For Patients” link on our website for contact information and detailed maps.

**Are there places to eat near your clinic?**
We have a wonderful selection of food within 1 minute walking distance of our clinic:

- Town Hall Grill
- Merlion Restaurant
- La Vita Dolce Espresso & Gelato Cafe
- Subway
- Weaver Street Market
- Jaluka Natural Bistro
- Pazzo! Trattoria & Pizzeria

Visit [www.southernvillage.com/dining.htm](http://www.southernvillage.com/dining.htm) for more information on these places to eat.

**What days are pediatric dermatology clinics held?**
We welcome the opportunity to work with your schedule. Our pediatric dermatology clinics are held most weekdays in the mornings (8 a.m. – 12:00 noon) and the afternoons (1:00 p.m. – 5:00 p.m.). For more information about pediatric dermatology services at UNC or to make an appointment, please call 919-966-2485.

**What are potential appointment times?**
Our pediatric dermatologist clinics are held on most weekdays in the mornings (8 a.m. – 12:0 noon) and the afternoons (1:00 p.m. – 5:00 p.m.). Our appointments start at 7:50 a.m. and 12:50 p.m. For more information about pediatric dermatology services at UNC or to make an appointment, please call 919-966-2485.
What is a pediatric dermatologist?
A pediatric dermatologist is a specially trained expert able to provide specialized care to children with conditions related to the skin, hair, and nails. We have initially received training in dermatology for all aged patients and then pursued specialized training in pediatric dermatology. We are board-certified in both dermatology and pediatric dermatology.

Drs. Craig Burkhart and Dean Morrell both received residency training in dermatology at UNC Hospitals.

Dr. Burkhart completed his pediatric dermatology fellowship at Chicago’s Northwestern Department of Dermatology with recognized experts in the field (Drs. Amy Paller, Annette Wagner, and Tony Mancini) and one of the most active pediatric dermatology services in the country.

Dr. Morrell completed his pediatric dermatology training at Milwaukee’s Medical College of Wisconsin Department of Dermatology with the first recognized academic pediatric dermatologist (Dr. Nancy Esterly) and a nationally recognized expert in the field (Dr. Beth Drolet).

For more information about pediatric dermatology services at UNC or to make an appointment, please call 919-966-2485.

What do I need to bring to the office visit?
Please bring whatever you feel necessary for your trip and to take care of your child(ren) such as snacks, books, games, etc. In addition, we would appreciate it if you could bring the following:

- Insurance card
- Medications currently using
- Medications previously used
- Pictures or digital images of your child’s condition, especially if it has changed through time

For more information about pediatric dermatology services at UNC or to make an appointment, please call 919-966-2485.
Are there any urgent care or emergency appointments available?
If you feel your child’s condition cannot wait for the offered scheduled appointment, please inform our schedulers and we can try to add you on to the end of a clinic (11:30 a.m. or 4:30 p.m.). For these add-on appointments, we will see your child after we take care of our scheduled appointments; therefore, you may have to wait. In general, our clinics usually end around 5:00 p.m. To make an appointment, please call 919-966-2485.

Are there places to visit during our trip to Chapel Hill?
We have a wonderful selection of local activities within several minute driving distance of our clinic. Our favorites include the Carolina Basketball Museum (http://tarheelblue.cstv.com/museum), the Dean Smith Center (http://tarheelblue.cstv.com/facilities/unc-smith-center.html), the Carolina Bookstore (http://www.store.unc.edu/), the North Carolina Botanical Gardens (http://www.ncbg.unc.edu), Kidzu Children’s Museum (http://www.kidzuchildrensmuseum.org), and the Fan Branch Trail “the greenway” (http://townofchapelhill.org/index.aspx?page=830).


How do we contact pediatric dermatology?
For more information about pediatric dermatology services at UNC or to make an appointment, please call 919-966-2485.