Code of Professional Conduct - UNCH Surgical Community

PREAMBLE: One of the key ingredients to improving surgical operations at UNC Health care will be achieving a culture in which the three main groups including surgeons, anesthesiologists, and surgical services staff work in partnership for improved operations. This effort recognizes a system of shared responsibility and accountability that will improve overall communication and efficiency. Most importantly the code would improve caring for the patients and caring for each other.

UNCH Surgical Community requires the ultimate safe and effective environment. I commit to the following professional code of conduct:

Core Values: Trust – Communication – Integrity

I. Trust
- I will recognize what needs to be accomplished, establish realistic timelines and measure the outcomes.
- I will speak truthfully, differentiating story from fact.
- I will appreciate what I receive without criticism or entitlement.
- I will verbally thank my colleagues for their contributions.

II. Communication
- I will respect and support a proactive culture of accountability with open communication.
- I will be a team player, communicate and share leadership.
- I will be curious, not defensive in the face of feedback, assuming good intent.
- I will listen conscientiously and listen to understand.
- I will provide my input and suggestions for improvement on any and all issues in a constructive collegial manner.
- I will ask for clarity when I do not understand a request or question.
- I will speak directly to people and be gentle in sharing my opinion.
- I will communicate openly with my OR team prior to, during, and after surgery and respect shared physical conditions (i.e. light, temperature, and noise).

II. Integrity
- I will respect and appreciate the professional contributions and autonomy of all individuals.
- I will honor the commitments of my profession.
- I will put the patient’s interest, health, and comfort above all.
- I will value creative collaboration, not drama, and ask for honesty.
- I will never raise my voice, use profanity, or have a heated conversation in front of staff or patients.

My actions and the delivery of my opinions at all times and under all circumstances will be professional. I will reflect positively on UNC Health Care, since I am their representative. By signature I agree to abide by the above criteria of excellence, which will provide caring, teaching, and innovation.

Signed____________________________________________Date___________