

Issue	Impacted Population	Example
<b>Minors' Privacy</b>		
Access to records where gender identity /sexual orientation is recorded	Minors	Parents access MyChart and see that child is using different name/pronouns, or has discussed queer identity; could result in mental or physical abuse, family ostracization, or homelessness for LGBTQ youth
Ability to access reproductive health info and services (birth control, abortion, pregnancy loss) or STI status	Minors	Parents of adolescents may be able to access the private sexual health information of their children, which could result in them taking away contraceptives, or adolescents not seeking sexual health care for fear of parents finding out
<b>Provider Access Concerns</b>		
Reporting provider misconduct	Abuse Survivors	Requesting another doctor or reporting misconduct through the system (you can message providers), and those messages can be seen by the person you are reporting about, could be uncomfortable or even dangerous
Access to personal records by other providers	DV survivors	Individual whose ex-partner is a provider at the hospital had the ex-partner make a fake MyChart for them and schedule an appt with himself in order to lure her to him and ambush her
Access to records of stigmatized/sensitive diagnoses not relevant to requested care	Marginalized groups	Individuals with stigmatized diagnoses (substance use, mental health, etc.) may have these diagnoses viewed by providers outside their relevant SA/Psych care team, which could impact quality of other care
<b>MyChart Consent and Fraud</b>		
Ease of creating a fake MyChart account	Minors whose parent(s) lost custody	Parent who has lost custody of child uses information to make a MyChart account and access private health info, addresses, and time/place of doctors visits
Ease of creating a fake MyChart account	Victims of Stalking	Stalkers use basic information to make a MyChart account and access private health info, addresses, and time/place of doctors visits, show up to ambush victims
Consenting for Open Notes in the ER	Everyone	It is unlikely that true informed consent can be obtained for MyChart in an ER setting due to distractions, stress, language barriers, etc., which can result in individuals not understanding the risks/benefits of MyChart, or how the system really works
<b>Care Access</b>		
Ability to access reproductive health info and info about services (birth control, abortion, pregnancy loss) or STI status	DV survivors	Partners who have basic info can access the MyChart account and find private sexual health info like use of birth control, sti status, past pregnancies/losses/terminations; could result in emotional or physical violence, or coercion to discontinue accessing care or treatments
Access to records where abuse (suspected) is recorded for abusers	Elderly, minors, DV survivors, Human trafficking survivors	Parent/Adult Child/Partner accesses MyChart, sees abuse reported, and abuse escalates, or the victim is no longer allowed to access healthcare services