

Frequently Asked Questions

Do I need a referral to see a pediatric dermatologist?

Not necessarily. It really depends upon your insurance policy. Medicare and Tricare patients usually require a primary care physician's referral. Many of the private insurance policies do not require a referral. For more information about this issue, please call 984-874-4798 and ask for our Financial Counselor.

How do I make an appointment for my child?

We welcome the opportunity to work with your schedule. Our pediatric dermatology clinics are held most weekdays in the mornings (8:00 a.m. – 12:00 noon) and the afternoons (1:00 p.m. – 5:00 p.m.). It is our goal to be able to offer you an appointment within 2 weeks of your need. We offer clinics at each of our clinical locations: Chapel Hill, Raleigh, and Hillsborough.

If you feel your child's condition cannot wait for the offered scheduled appointment, please inform our schedulers and we can try to add you on to the end of a clinic (11:30 a.m. or 4:30 p.m.). For these add-on appointments, we will see your child after we take care of our scheduled appointments; therefore, you may have to wait. In general, our clinics usually end around 5:00 p.m. To make an appointment, please call 984-974-3900.

Can I be seen earlier if I go to the UNC Emergency Room?

Our clinic is not located within the UNC Hospitals complex. If you go to the UNC Emergency Room, the emergency doctors will treat your child as they feel appropriate. There is not a pediatric dermatologist in the ER.

The ER doctors may call our clinic to arrange an appointment for you. If they feel that your child needs to be admitted to the hospital, our consult team will see your child in their hospital room later that day. If the ER doctors feel that your child needs to be seen by us on the day of your ER visit and they don't think your child needs to be admitted to the hospital, they will call us to add your child on to our schedule that day at the end of the clinic. For these add-on appointments, we will see your child after we take care of our scheduled appointments; therefore, you may have to wait. In general, our clinics usually end around 5:00 p.m. To make an appointment, please call 984-974-3900.

Where are the clinics located?

We have clinics in Chapel Hill, Raleigh, and Hillsborough. You can visit the “For Patients” link on our website for contact information and detailed maps.

What days are pediatric dermatology clinics held?

We welcome the opportunity to work with your schedule. Our pediatric dermatology clinics are held most weekdays in the mornings (8 a.m. – 12:00 noon) and the afternoons (1:00 p.m. – 5:00 p.m.). For more information about pediatric dermatology services at UNC or to make an appointment, please call 984-974-3900.

What are potential appointment times?

Our pediatric dermatologist clinics are held on most weekdays in the mornings (8 a.m. – 12:0 noon) and the afternoons (1:00 p.m. – 5:00 p.m.). For more information about pediatric dermatology services at UNC or to make an appointment, please call 984-974-3900.

What is a pediatric dermatologist?

A pediatric dermatologist is a specially trained expert able to provide specialized care to children with conditions related to the skin, hair, and nails. We have initially received training in dermatology for all aged patients and then pursued specialized training in pediatric dermatology. We are board-certified in both dermatology and pediatric dermatology.

Dr. Dean Morrell received residency training in dermatology at UNC Hospitals. Dr. Diana McShane completed pediatrics training in Pittsburgh and dermatology training at Duke University Medical Center. Dr. Beth Nieman received dermatology residency training at Emory University, and pediatrics training at Washington University. All completed pediatric dermatology subspecialty training and are certified Pediatric Dermatologists.

For more information about pediatric dermatology services at UNC or to make an appointment, please call 984-974-3900.

What do I need to bring to the office visit?

Please bring whatever you feel necessary for your trip and to take care of your child(ren) such as snacks, books, games, etc. In addition, we would appreciate it if you could bring the following:

- Insurance card
- Medications currently using
- Medications previously used
- Pictures or digital images of your child's condition, especially if it has changed through time

For more information about pediatric dermatology services at UNC or to make an appointment, please call 984-974-3900.

Are there any urgent care or emergency appointments available?

If you feel your child's condition cannot wait for the offered scheduled appointment, please inform our schedulers and we can try to add you on to the end of a clinic (11:30 a.m. or 4:30 p.m.). For these add-on appointments, we will see your child after we take care of our scheduled appointments; therefore, you may have to wait. In general, our clinics usually end around 5:00 p.m. To make an appointment, please call 984-974-3900.

Are there places to visit during our trip to Chapel Hill?

We have a wonderful selection of local activities within several minute driving distance of our clinic. Our favorites include the [Carolina Basketball Museum](#), the [Dean Smith Center](#), the [Carolina Bookstore](#), the [North Carolina Botanical Gardens](#), [Kidzu Children's Museum](#), and the [Fan Branch Trail "the greenway"](#).

Some favorite Franklin Street shops and restaurants include [Top of The Hill Restaurant & Brewery](#), [Sunrise Biscuit Kitchen](#), and [Time Out Restaurant](#).

Within our Chapel Hill clinic building complex, there are excellent choices for food and fun: Town Hall Grill, Rasa Malaysia, Subway, Al's Burger Shack, La Vita Dolce, and Weaver Street Market.

How do we contact pediatric dermatology?

For more information about pediatric dermatology services at UNC or to make an appointment, please call 984-974-3900.