

Franklin Farmer, DBA, MBA, CSSBB, MT(ASCP)

Experience	7/2016 – present	UNC Health	Chapel Hill, NC
		<i>Associate Chair for Administration – Department of Emergency Medicine</i>	
		<ul style="list-style-type: none">▪ Provide strategic, financial, human resources and operational direction to ensure that Department of Emergency Medicine continues to achieve and exceed clinical, education, and research goals.	
	8/2012 – 7/2016	UNC Health	Chapel Hill, NC
		<i>Associate Chief for Administration and Regional Business Development Director – Division of Geriatric Medicine</i>	
		<ul style="list-style-type: none">▪ Provided strategic, financial, human resources and operational direction for the Division of Geriatrics and the Center for Aging & Health.	
	12/2010 – 8/2012	UNC Health	Chapel Hill, NC
		<i>Quality and Organizational Excellence Leader – Department of Performance Improvement and Patient Safety</i>	
		<ul style="list-style-type: none">▪ Proposed, piloted and coordinated the system-wide UNC Transitions of Care initiative, comprising multidisciplinary interdepartmental units to improve post-hospitalization care.	
	3/2008 – 12/2010	UNC Health	Chapel Hill, NC
		<i>Clinic Business Operations Manager – Office of Revenue Cycle Management</i>	
		<ul style="list-style-type: none">▪ Managed operations, human resources, quality initiatives and financial targets of five hospital-based clinics: Nephrology, Geriatrics, Pulmonary, Gastroenterology, and Rheumatology.	
	8/2006 – 3/2008	UNC Health	Chapel Hill, NC
		<i>Quality Analyst – Department of Performance Improvement and Patient Safety</i>	
		<ul style="list-style-type: none">▪ Provided consultation and analytical support to various quality improvement efforts, including financial and operational improvement teams.	
	5/2001 – 8/2006	UNC Health	Chapel Hill, NC
		<i>Medical Laboratory Technologist and Supervisor</i>	
Education	7/2022 – 1/2025	The University of North Carolina at Charlotte	Charlotte, NC
		<ul style="list-style-type: none">▪ Doctorate of Business Administration	
	9/2005 – 5/2008	Elon University	Elon, NC
		<ul style="list-style-type: none">▪ Master of Business Administration	
	8/1997 – 5/2001	The University of North Carolina at Chapel Hill	Chapel Hill, NC
		<ul style="list-style-type: none">▪ Bachelor of Science in Clinical Laboratory Science	
Certification	3/2011	American Society for Quality	
		<ul style="list-style-type: none">▪ Certified Six Sigma Black Belt – Certification number: 11157	
	7/2001	American Society for Clinical Pathology	
		<ul style="list-style-type: none">▪ Medical Technologist – Certification number: 04071039	
Teaching	1/2009 – Current	UNC School of Public Health	Chapel Hill, NC
		<ul style="list-style-type: none">▪ “Information Systems, Technology, and Tools in Health Care Administration”, HPM341, 2009 – Current▪ “Strategic Planning and Marketing in Health Care Administration”, HPM320, 2021 - Current▪ “Health Care Quality and Information Management”, MHA Program, HPM760 co-instructor, 2014 – 2021	