

UNC Emergency Department Dental Options Sheet

NC Department of Health and Human Services – Local Safety Net Dental Clinics
<http://www.ncdhhs.gov/dph/oralhealth/services/safetynetclinics.htm>

SHAC Clinic

(646) 580-7422

- Location:** UNC School of Dentistry, Tarrson Hall
101 Manning Drive, Chapel Hill
- Clinic Hours:** **Wednesdays** from 6pm – 9pm, patients seen by a lottery system.
For dates, call or go to www.med.unc.edu/shac/patients/Dental-SHAC
- Services:** This clinic caters to the indigent population and is on a lottery system. Cleanings, fillings and simple extractions.
- Payment Options:** **DENTAL WORK IS FREE OF CHARGE.**
Bring proof of income or support.
- Best way to get seen:** Arrive at 5:15 pm – **this is a lottery**, NOT first come/first serve, so arriving earlier will not increase your chances of being seen.

UNC Dental School Urgent Care Clinic

919-537-3737

Select option 1 for emergencies

- Location:** UNC School of Dentistry, Tarrson Hall
101 Manning Drive, Chapel Hill
- Clinic Hours:** No walk-ins accepted – call the day before to schedule an appointment.
Check in times are 9:30 am and 1:30 pm.
- Services:** Simple extractions, temporary fillings, pulpectomy/pulp debridement, uncomplicated abscess drainage.
- Payment Options:** **PAYMENT IS DUE AT THE TIME OF SERVICE.**
Fee is usually \$100-200, additional surgical procedures (e.g. abscess drainage) may be extra.
Cash, checks, Visa/MasterCard accepted.
Can file Medicaid if patient is covered for dental – patient should call case worker to check.
No discount for UNC Charity Care patients.
- Best way to get seen:** **MUST** call the day before and get onto the schedule. Can usually be seen the next 1-2 days. **No walk-ins accepted.**

Carrboro Dental Services

919-933-9087

- Location:** Carrboro Community Health Center, 301 Lloyd St, Carrboro
- Clinic Hours:** M, W, Th, F 8am or 1:30pm, Tues 9a or 1:30 – first come/first served.
- Services:** Simple extractions, temporary fillings, uncomplicated abscess drainage.
Do not need to be an Orange County resident.
- Payment Options:** **PAYMENT IS DUE AT THE TIME OF SERVICE.**
Dental insurance, otherwise sliding scale – bring proof of income or support.
Depending on income and treatment needed, cost is usually \$50-200.
- Best way to get seen:** Arrive early as it is **first come/first served**.

Moncure Community Health Center Dental Clinic

919-542-1641

- Location:** 7228 Pittsboro-Moncure Road
- Clinic Hours:** Mon-Thu 8a-5p
- Services:** Most basic dental services including extractions and fillings.
- Payment Options:** **PAYMENT IS DUE AT THE TIME OF SERVICE.**
Sliding scale, up to 50% off – bring proof of income or support.
Medicaid with dental option accepted.
- Best way to get seen:** Call to schedule an appointment, can usually be seen within 2 weeks OR
They will try to see walk-ins – show up at 8a or 2p (you may have to wait).

Hillsborough Dental Clinic

919-245-2435

- Location:** Whitted Human Services Center
300 W. Tryon Street
Hillsborough, NC 27278
- Clinic Hours:** **By appointment only.**
Monday - Thursday 8am-5pm, Friday 8am-12pm
- Services:** **ORANGE COUNTY RESIDENTS ONLY**
Cleanings, fillings, extractions.
- Payment Options:** **PAYMENT IS DUE AT THE TIME OF SERVICE.**
Cash, Visa or MasterCard. Sliding scale - \$30 minimum per service.
- Best way to get seen:** Come in to office, complete packet and make an appointment – need proof of income or support monies for each household member and proof of Orange County residence. Usually takes about a month to get in.

Lincoln Health Services Dental Clinic

919-956-4038

- Location:** 1301 Fayetteville St., Durham
- Clinic Hours:** Walk-in Urgent Care Dental Services are offered Monday - Friday mornings only. Unfortunately, the numbers of emergencies accepted daily is limited to the number of providers available.
- Maximum 15 - Mondays, Wednesdays & Thursdays
 - Maximum 10 - Tuesdays & Fridays
- Services:** **You do not need to be a Durham County resident to be seen for a dental emergency.** Emergencies are defined as pain, swelling, abnormal bleeding, or dental trauma. Walk-ins will receive x-rays if needed.
NOTE: Dental cleaning is not an emergency.
- Payment Options:** **PAYMENT IS DUE AT THE TIME OF SERVICE.**
Minimum co-pay is \$40.00 for uninsured patients.
Minimum co-pay is \$3.00 for Medicaid with dental coverage.
Dental Insurance is accepted and must be presented at time of visit.
Medicare does not cover dental.
Forms of payment: Cash, credit card, checks.
- Best way to get seen:** If not previously registered with the clinic, walk-in dental registration begins at 7:15 am and is on a **first come/first serve** basis.
If previously registered with the clinic, call to make an appointment.

The Helping Hand Clinic

919-776-4359

- Location:** 507 N. Steele Street, Sanford, NC
- Clinic Hours:** **LEE COUNTY RESIDENTS ONLY**
Mon-Thu 10a-2p
- Services:** Extractions only!
- Payment Options:** **FREE** (donations accepted) – bring proof of income or support
- Best way to get seen:** Call and schedule an appointment OR
Come at 8am on the 1st Monday of every month (except for holidays) when it is first come/first served.

Wake Smiles

919-250-2952

- Location:** 2620 New Bern Ave, Raleigh
- Clinic Hours:** Friday mornings
- Services, Payment Options, Best way to get seen:** Call for info

UNC Hospital Dental Clinic

919-966-1485

- Location:** UNC Hospitals, Ground floor main hospital
- Clinic Hours:** Appointments are by referral only.
M-Th 8:30-5p, Fri 9a-1p, closed weekends/holidays.
- Services:** Patients with complex medical/developmental conditions (e.g. hematologic problems including sickle cell, autism/MR).
- Payment Options:** Dental insurance, Medicaid, cash/check/credit card.
25% discount for UNC Charity Care patients.
- Best way to get seen:** **Appointments are by referral only** – have the referring physician fax a referral.
- Usual wait time:** A few weeks to a month – they may be able to work a patient into the schedule sooner for more urgent needs.