

## HBH and UNC ED/UC Referral to Respiratory Diagnostic Center (RDC) Guide

### Who can I refer to the RDC?

Any patient with fever or respiratory symptoms who is stable for outpatient workup, regardless of exposure history, after performing a medical screening exam. It would be reasonable (but not required) to obtain a rapid flu prior to transfer if that is feasible and could potentially obviate the need for referral.

### How do I refer patients?

- Please ensure the cell phone number listed in the chart is accurate.
- Send an In Basket message (see attached) with the patient information to “COVID RDC SCHEDULERS” pool. Your scribes can do this for you.
- Provide the patient with the attached information sheet and directions to the RDC and instruct them to proceed DIRECTLY there.

### Where is the RDC located?

102 Mason Farm Rd., Chapel Hill, NC 27599

For the Urgent Care Sites, the closest location is:

7535 Carpenter Fire Station Rd., Cary, NC 27519

### When is the RDC open?

ACC: 8a-5p M-F

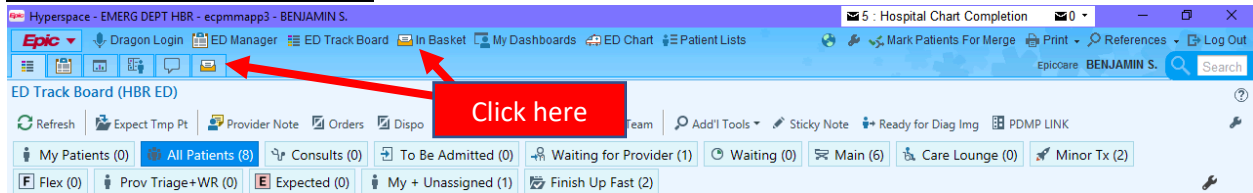
Cary: 8a-5p M-F, 8a-12p Sat/Sun

### What about after hours (weekends and after 4:30 pm on weekdays)?

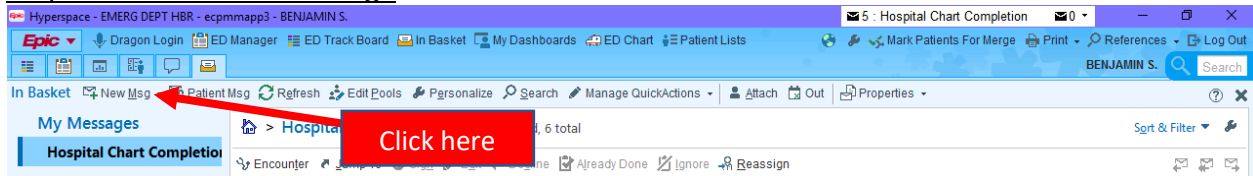
You may refer a patient after hours by the same process of an in basket message BUT you need to instruct the patient to isolate at home in the meantime. You should instruct the patient to show up at the RDC between 8:30am and 4:00pm on the next day the RDC is open (M-F for ACC, see above for Cary location and note different weekend hours).

## How to send the In Basket message to the RDC

### Step 1: Open your in basket.



### Step 2: Create a new message



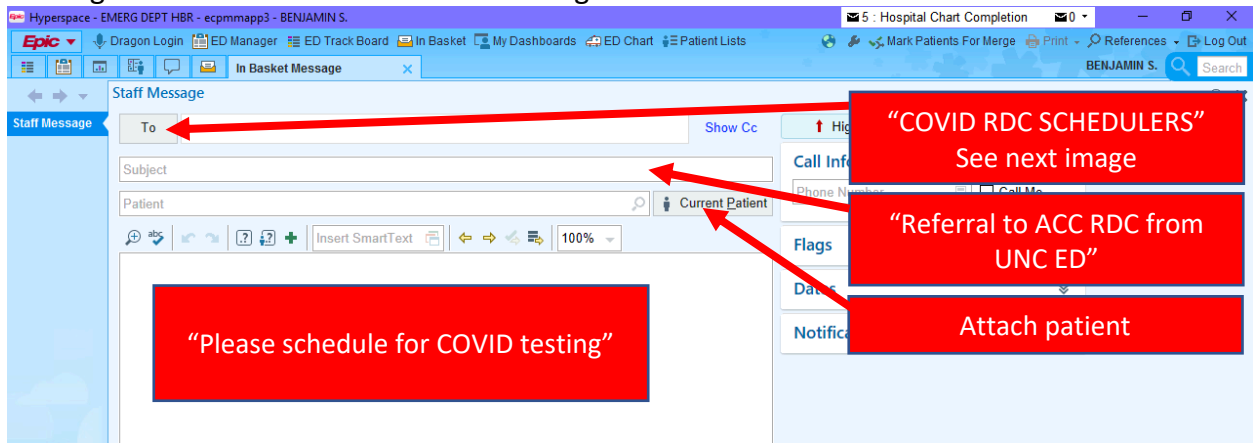
### Step 3: Fill the appropriate fields

Message goes to: "COVID RDC SCHEDULERS" pool.

Subject: "Referral to ACC RDC from UNC ED" (or appropriate site if you are at HBH or UC)

Patient: Select the patient you are sending

Message: "Please schedule for COVID testing"



To select the "COVID RDC SCHEDULERS" pool:

The screenshot shows the Epic Hyperspace interface for an 'In Basket Message'. A dialog box titled 'In Basket Recipients' is open, featuring search fields for 'Individual Recipients', 'Pools', and 'Classes'. A 'Search Results' window is overlaid on the right, displaying a table with the following data:

Registry Name	Registry ID
COVID RDC SCHEDULERS	2101001253

Below the search results are buttons for '+ Add 'To'' and '+ Add 'Cc''. The 'To Recipients' table at the bottom left contains one entry:

Recipient	ID
P COVID RDC SCHEDULERS	2101001253

Three red callout boxes provide instructions: '1. Search Here' points to the search fields; '2. Make sure this is selected' points to the selected row in the search results; and '3. Then click here' points to the '+ Add 'To'' button.



### **Directions to the Respiratory Diagnostic Center from Hillsborough Emergency Department**

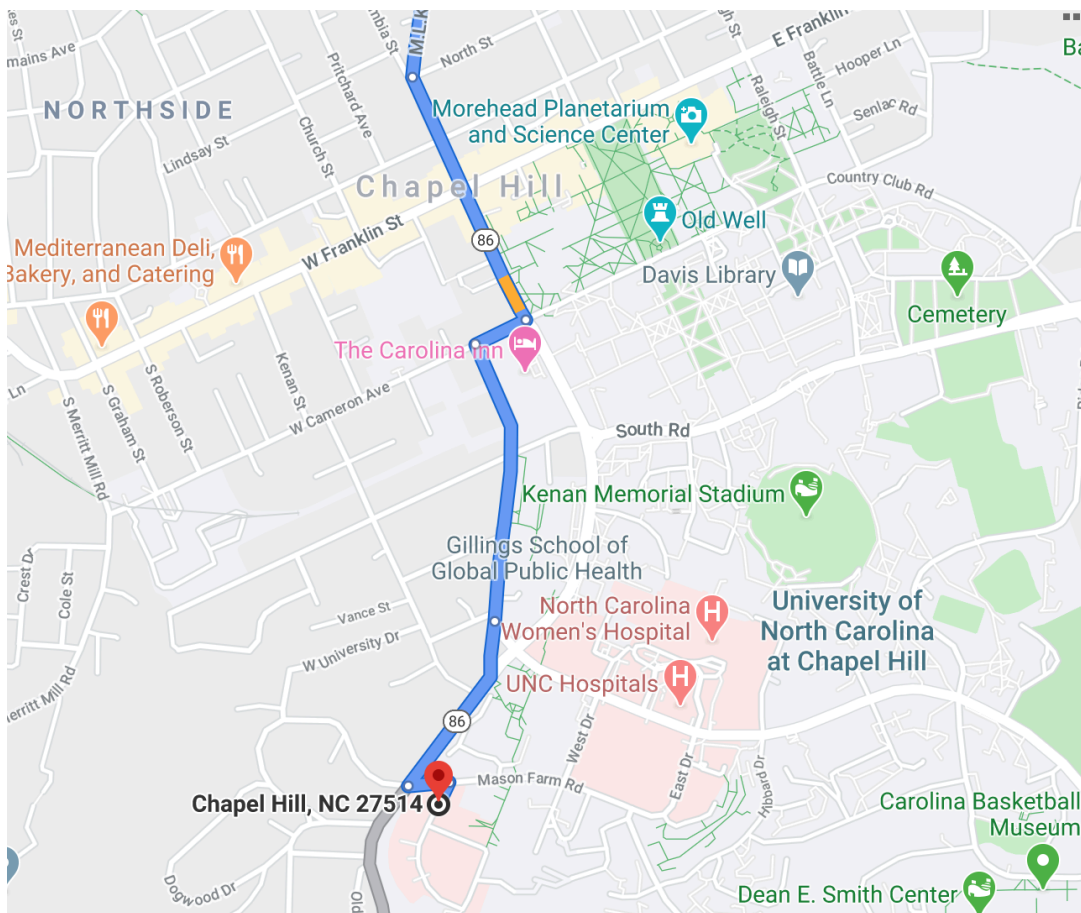
If you were evaluated after 8:00am and before 4:30 pm on a weekday, please proceed directly to the diagnostic center. If you were evaluated on a weekend or after 4:30 pm on a weekday, you should isolate at home and go to the RDC between 8:30am and pm 4:00 M-F.

#### Address:

102 Mason Farm Rd.  
Chapel Hill, NC 27514

#### Turn by turn directions:

1. Take I-40 East from Hillsborough.
2. Take exit 266 for NC-86 South/MLK Jr. Blvd and turn Right.
3. Continue straight for 2.6 miles.
4. Turn Right onto W. Cameron Ave.
5. Take the next Left onto Pittsboro St.
6. In 0.2 miles, take a slight Right onto S. Columbia St.
7. Take the next Left onto Mason Farm Rd.
8. The RDC will be on your right.
9. You will see signs directing you where to go.



### Directions to the Respiratory Diagnostic Center from UNC Urgent Care Panther Creek

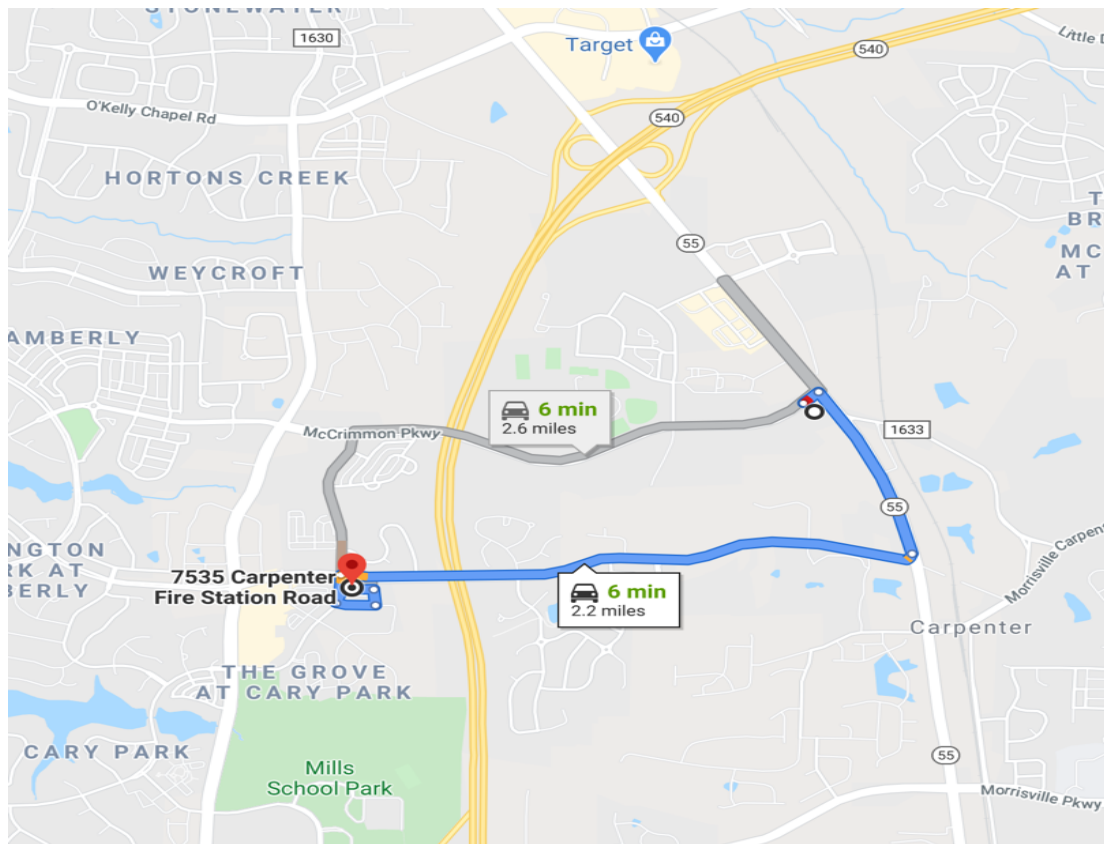
Please proceed directly to the diagnostic center. If you were evaluated after 8:00am and before 4:30 pm on a weekday (or between 8:00 am and 11:30 am on a weekend), please proceed directly to the diagnostic center. If you were evaluated after 11:30am on a weekend or after 4:30 pm on a weekday, you should isolate at home and go to the RDC between 8:30am and 4:00pm M-F or between 8:30am and 11:00am on the weekend.

#### Address:

7535 Carpenter Fire Station Rd.  
Cary, NC 27519

#### Turn by turn directions:

1. Head to NC-55 E
2. Turn right onto NC-55 E
3. Continue straight for 0.5 miles.
4. Turn Right onto Carpenter Fire Station Rd.
5. Continue for 1.4 miles.
6. Turn left onto Cary Glen Blvd
7. Turn Left onto Brushy Mountain St.
8. In 486 ft turn left
9. In 256 ft turn left
10. The RDC will be on the left in 217 ft.





### **Directions to the Respiratory Diagnostic Center from UNC Urgent Care Park West**

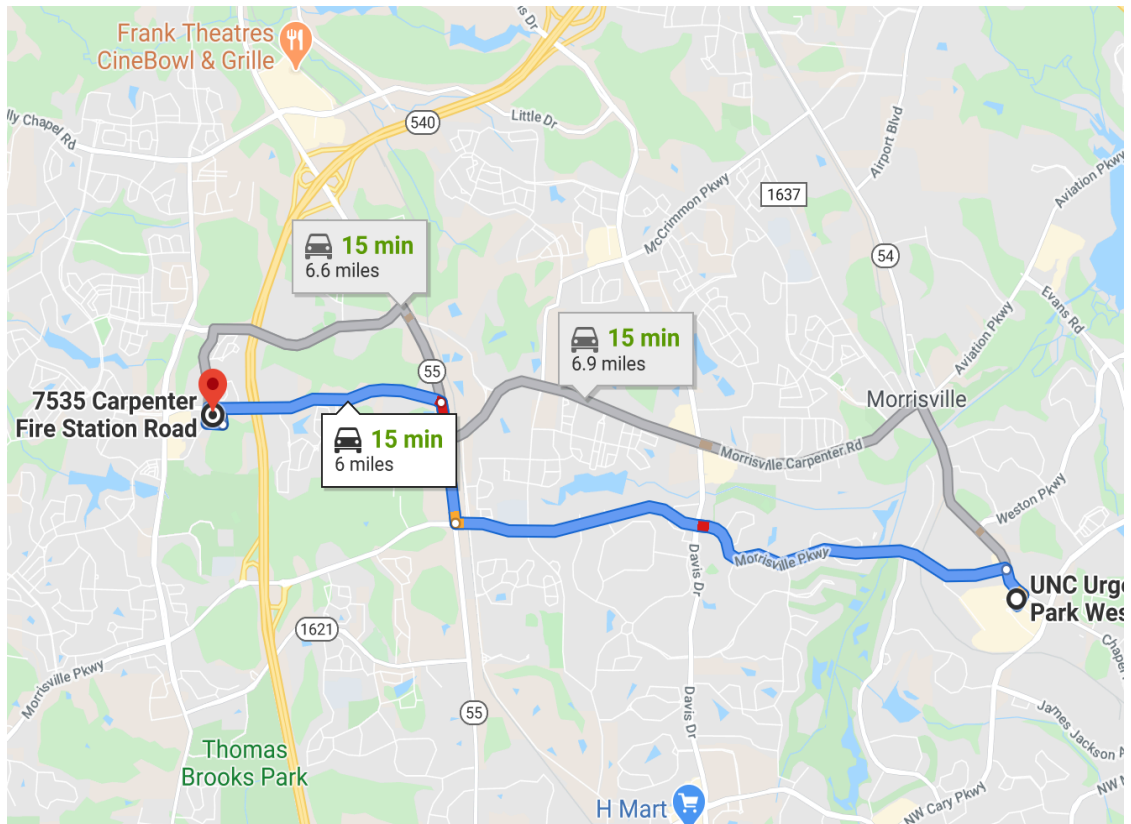
Please proceed directly to the diagnostic center. If you were evaluated after 8:00am and before 4:30 pm on a weekday (or between 8:00 am and 11:30 am on a weekend), please proceed directly to the diagnostic center. If you were evaluated after 11:30am on a weekend or after 4:30 pm on a weekday, you should isolate at home and go to the RDC between 8:30am and 4:00pm M-F or between 8:30am and 11:00am on the weekend.

#### **Address:**

7535 Carpenter Fire Station Rd.  
Cary, NC 27519

#### **Turn by turn directions:**

1. Turn Left onto NC- 54 W
2. Turn Left onto Morrisville Parkway
3. In 3.4 miles turn Right onto NC- 55 W
4. In 0.7miles turn Left onto Carpenter Fire Station Rd.
5. Continue for 1.4 miles.
6. Turn left onto Cary Glen Blvd
7. Turn Left onto Brushy Mountain St.
8. In 486 ft turn left
9. In 256 ft turn left
10. The RDC will be on the left in 217 ft.



**Directions to the Respiratory Diagnostic Center from UNC Children’s Urgent Care at Raleigh**

Please proceed directly to the diagnostic center. If you were evaluated after 8:00am and before 4:30 pm on a weekday (or between 8:00 am and 11:30 am on a weekend), please proceed directly to the diagnostic center. If you were evaluated after 11:30am on a weekend or after 4:30 pm on a weekday, you should isolate at home and go to the RDC between 8:30am and 4:00pm M-F or between 8:30am and 11:00am on the weekend.

Address:

7535 Carpenter Fire Station Rd.  
Cary, NC 27519

Turn by turn directions:

1. Head west toward Lake Dr.
2. Turn left at the 1<sup>st</sup> cross street onto Macon Pond Rd.
3. In 1.0 Miles use the right lane to take the ramp to I-40/ Durham
4. Merge onto Wade Avenue
5. In 1.0 miles Merge onto I-40 W
6. Continue for 6.3 miles
7. Take exit 283A for NC-540 W toward NC55/Apex
8. Continue ton NC-540 W
9. Take exit 66A to merge onto NC-55 E toward Cary
10. Turn Right onto McCrimmon Pkwy
11. In 1.1 miles turn Left onto Cary Glen Blvd
12. Turn Left onto Carpenter Fire Station Rd.
13. In 426 ft Turn right and the RDC will be on your right

