



# Less Silos & Information Guarding

## ↳ More Collaboration & Sharing



**Less silos and information guarding** means reducing the separation and isolation between different entities, departments, teams, or teammates within the UNC Health system. It involves breaking down barriers that prevent the free flow of information and resources while also exploring why information is guarded. This shift encourages transparency and openness, ensuring that knowledge and insights are shared rather than withheld. It promotes a culture where everyone works together towards common goals, rather than operating in isolated units.



**More collaboration and sharing** means fostering an environment where teamwork and the exchange of information are prioritized. It involves building trust and encouraging teammates to work together, share their knowledge, and support each other in achieving the organization's objectives. This shift promotes a culture of cooperation, where diverse perspectives are valued, and collective problem-solving is encouraged. It ensures that resources and information are accessible to all, enhancing overall efficiency and innovation.

### Example Scenarios

#### Standardizing Patient Care Protocols Across Hospitals

**Less Silos and Information Guarding:** The Chief Medical Officer (CMO) with multiple hospitals across the state notices that each hospital has its own set of patient care protocols, leading to inconsistencies in care. To address this, the CMO initiates a project to standardize protocols across all hospitals, breaking down the silos that have led to these discrepancies.

**More Collaboration and Sharing:** The CMO forms a task force with representatives from each hospital, including physicians, nurses, and administrative staff. This task force collaborates to develop standardized protocols that incorporate best practices from each hospital. Regular meetings and a shared online platform facilitate the exchange of information and ensure that all hospitals are aligned in their approach to patient care.

#### Coordinating Community Health Initiatives

**Less Silos and Information Guarding:** The community outreach departments at different hospitals within the healthcare system often work independently, leading to duplicated efforts and missed opportunities for collaboration. To address this, the teammates identified the issue and brought it to the Director of Community Outreach.

**More Collaboration and Sharing:** The teammates form a network of community outreach coordinators from each hospital. They hold regular meetings to plan and coordinate community health initiatives, share resources, and track progress. During this time, the Director supported the request and helped to clear any roadblocks that the team identified. This collaborative approach ensures that the healthcare system's community outreach efforts are more effective and have a greater impact.



Scan the QR code to learn more about this culture shift.