

Thank You to Graham Swift, Outgoing Chair of the Patient Advisory Council (PAC)



Graham Swift

As the doors slowly crack open to allow us to see a post-pandemic world, I am most grateful for (and humble to have followed) the leadership that Graham Swift has displayed over the last two years. Peeking out into the daylight of another Spring, we are able to imagine once again the joys of in-person meetings, the fellowship of volunteer service, and the shared commitment to continuous improvement that the PAC has come to represent.

The continued success and rejuvenation that the [Family Medicine Center \(FMC\) Patient Advisory Council](#) has enjoyed was by no means certain in the Spring of 2020. Scheduled meetings were halted and FMC staff were overwhelmed with demands on their time to help guide patients through an unpredictable crisis.

Graham Swift, our outgoing Chair, held our Council together via Zoom meetings and email. As we found our way through sharing screens and muting/unmuting, Graham kept his shoulder to the wheel ... emphasizing areas where we COULD help the FMC with our feedback and focusing on the positive. During a time of personal difficulty and loss, Graham has been steadfast and focused on helping others. The joy this has brought him is manifest.

We will miss Graham's leadership (and his delicious wine recommendations) and his good humor along with our colleague Herb Davis, whose travels and excellent fishing expeditions are an inspiration to all of us who have reached "a certain age." For both accomplished men, great adventures and travel lie ahead. We thank them both for making the FMC better and the PAC stronger than ever before. Happy trails, gentlemen.



*Jean Bolduc
Chair, Family Medicine Center Patient Advisory Council*



*Herb Davis with
his daughter*

A Note From Our Medical Directors

On behalf of clinicians and leaders at the Family Medicine Center, we wish to express our sincere appreciation to Graham Swift for his generous engagement and guidance of the Patient Advisory Council over the last several years. His enthusiasm for the work of the clinic and the patient experience has helped us to improve and stay true to our mission. His kindness and humor have made the work even more fun.

*Drs. Ashley Rietz & Rita Lahlou
FMC Medical Directors*



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