

[Click here to upload HCS Staff Requests for Labor Review Committee](#)

[Click here to see the status of your requested Staff Position](#)

I'm a SOM employee and when I click those links or other HCS links I get a weird error like this one: That didn't work

External sharing is disabled for <https://unchcs.sharepoint.com/sites/HSCOVIDResources?ovuser=f5cb4a44-368c-4d75-88f3-d847449ffeb2%2cu335581%40unch.unc.edu&OR=Teams-HL&CT=1678732696558&clickparams=eyJ8chBOYW1lIjoivGVhbXMtRGVza3RvcClslkFwcFZlcnNpb24i>

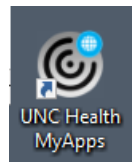
Here are a few ideas:

ⓘ If this site used to work for you ask the site admin to re-enable external sharing.

ⓘ Were you looking for a different site? You tried to access <https://unchcs.sharepoint.com/sites/HSCOVIDResources?ovuser=f5cb4a44-368c-4d75-88f3-d847449ffeb2%2cu335581%40unch.unc.edu&OR=Teams-HL&CT=1678732696558&clickparams=eyJ8chBOYW1lIjoivGVhbXMtRGVza3RvcClslkFwcFZlcnNpb24iOilyNy9yMzAyMDUwMTQyMSIsIkhhd0>

Fix:

1. Click here on your desktop:



2. Log into Citrix w/ HCS login:

A login form for MyAccess Sign-On. At the top is the UNC Health logo. Below it, the text "MyAccess Sign-On" and "MyApps - Citrix Access" is displayed. There are two input fields: "USER NAME:" and "PASSWORD:". The password field contains a series of dots. At the bottom is a blue "Log On" button.

3. Select Intranet:



4. Copy and paste the link in the original error message into the Intranet search bar.