



**Quality Improvement**

**Continuing Education**

# Interested in Quality Improvement or data analysis?

Performance Improvement & Patient Safety (PIPS) is offering 5 sessions over the next year on a range of topics from data visualization to team building. See below for the list of courses and when they will be offered; flip this flyer over for a more detailed explanation of the courses. For more information or to sign up, please contact George Guthrie by email ([George.Guthrie@unchealth.unc.edu](mailto:George.Guthrie@unchealth.unc.edu)) or at 984-974-2669. We hope you can join us!

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| --- | --- | --- | --- | --- |
| 12/17/19\*  Data Visualization | 2/18/20\*  Methodologies  in QI | 3/17/20\*  Team Building Techniques | 5/19/20\*  *Users’ Choice from last year’s courses* | 6/16/20\*  QI Macros Walkthrough |

\*Courses will be offered on the 3rd Tuesday of the month from 11-12:30, location TBD

**Earn the IHI Basic Certificate in Quality & Safety**  
The Basic Certificate in Quality and Safety is a series of 13 online courses offered by the Institute of Healthcare Improvement (IHI) that cover a wide variety of topics to enhance your knowledge and skill. Some topics include: learning models of improvement, PDSA cycles, interpreting data, and leading quality improvement projects.  
These courses are offered through Performance Improvement & Patient Safety, and are **FREE** for UNC staff! IHI also offers continuing education credits for completing Open School courses online – up to 35 credits are available. Contact Therese Paratory for your free enrollment info; [therese.paratory@unchealth.unc.edu](mailto:therese.paratory@unchealth.unc.edu)

Performance Improvement & Patient Safety (PIPS)  
Continuing Education Offerings

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| **Date** | **Topic** |
| 12/17/19\* | Data Visualization – How to Use Data to Tell Your Story  *Learn the concepts that go into creating visually efficient charts, dashboards and presentations* |
| 2/18/20\* | Methodologies in Quality Improvement – When to Use What  *An overview of various quality improvement methodologies – similarities/differences and when they are most appropriately used.* |
| 3/17/20\* | Team Building Techniques – Using StrengthsFinder & Myers Briggs to Enhance Team Dynamics  *A facilitator’s seminar on how to utilize the Myers Briggs Personality Inventory and StrengthsFinder to evaluate and promote team building.* |
| 5/19/20\* | Users’ Choice from last year’s courses  *Options to choose from include: Basic Statistics, Surveying Techniques, Sampling, Dashboard Creation, and Excel Charts & Pivot Tables.* |
| 6/16/20\* | QI Macros Walkthrough – Explore What QI Macros Has to Offer  *Find out the different tools/templates that are available in Microsoft’s Excel: QI Macros* |

 *\*courses will be offered on the 3rd Tuesday of the month from 11-12:30, location TBD*