

Monday September 26<sup>th</sup>, 2016



# trauma

## **NOUN**

Injury to human tissues and organs resulting from the transfer of energy from the environment

# Optimizing Tar Heel Trauma Care: The Golden Hour



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Trauma is the **leading cause of death** for individuals up to the age of forty-four, costing the US an estimated **\$671 billion** in healthcare costs and lost productivity.<sup>1,2</sup>

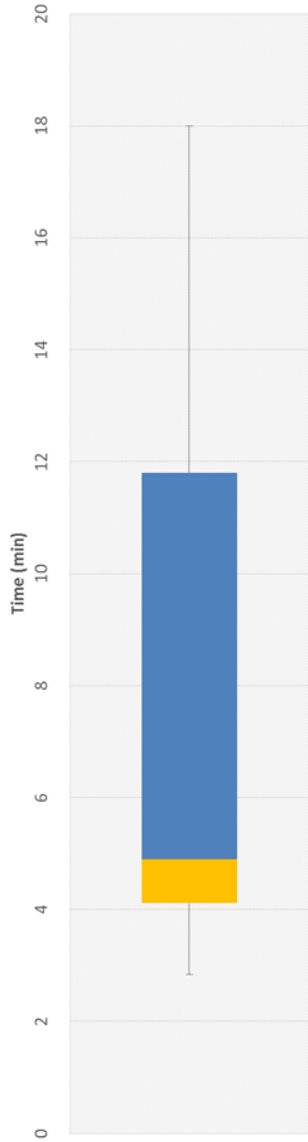
1. Centers for Disease Control and Prevention, National Center for Injury Prevention and Control. Web-based Injury Statistics Query and Reporting System (WISQARS) [online]. <http://www.cdc.gov/injury/wisqars>. Accessed February 17, 2014.
2. Centers for Disease Control and Prevention, National Center for Injury Prevention and Control. Web-based Injury Statistics Query and Reporting System (WISQARS) 2015 [cited 2015 01/26/15].

# Sentinel Event Data

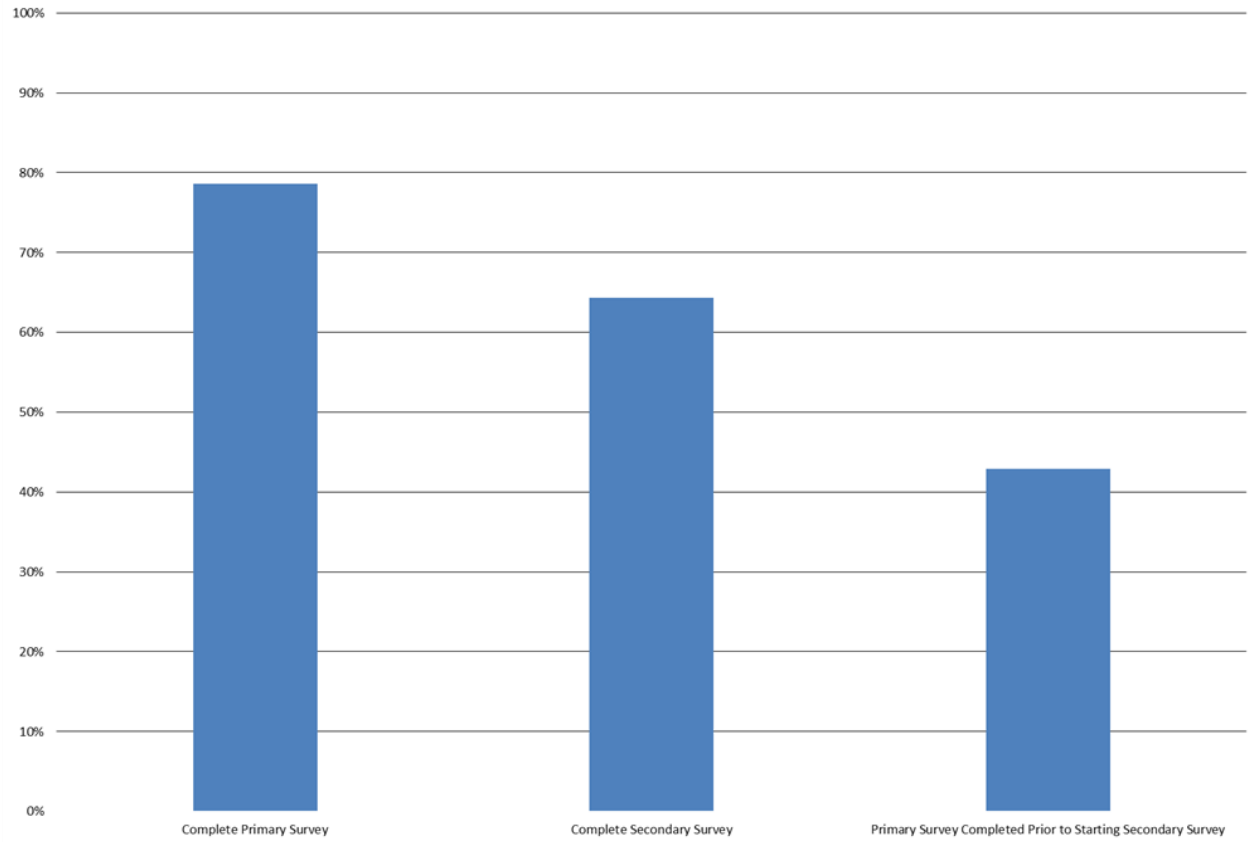
## Root Causes by Event Type

| 2012<br>(N=901)        |     | 2013<br>(N=887)        |     | Jan to Jun 2014<br>(N=394)            |     |
|------------------------|-----|------------------------|-----|---------------------------------------|-----|
| Human Factors          | 614 | Human Factors          | 635 | Human Factors                         | 290 |
| Leadership             | 557 | Communication          | 563 | Leadership                            | 269 |
| Communication          | 532 | Leadership             | 547 | Communication                         | 248 |
| Assessment             | 482 | Assessment             | 505 | Assessment                            | 208 |
| Information Management | 203 | Information Management | 155 | Physical Environment                  | 53  |
| Physical Environment   | 150 | Physical Environment   | 138 | Care Planning                         | 38  |
| Continuum of Care      | 95  | Care Planning          | 103 | Information Management                | 36  |
| Operative Care         | 93  | Continuum of Care      | 97  | Continuum of Care                     | 33  |
| Medication Use         | 91  | Medication Use         | 77  | Operative Care                        | 29  |
| Care Planning          | 81  | Operative Care         | 76  | Health information technology-related | 27  |

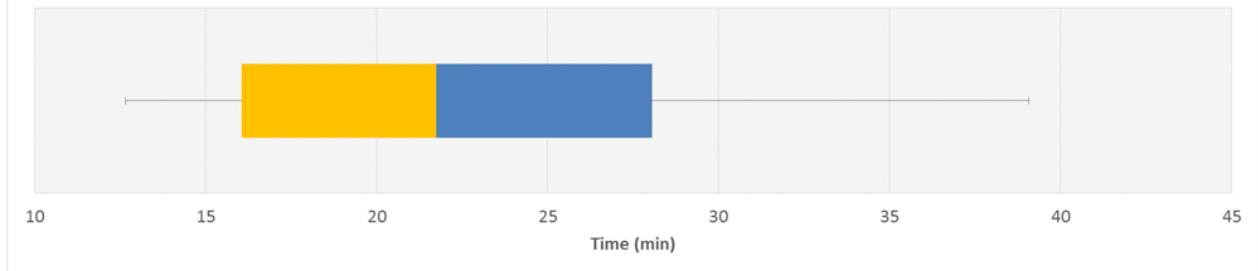
### Time to Full Set of Vitals



### Completion of Primary and Secondary Survey



### Time to CT Scan



# Trauma Evaluation Tool v.1

Optimizing Tarheel Trauma: The Golden Hour and Beyond

Patient ID sticker  
**PATIENT NUMBER**

**1 Trauma Bay Prep**

Trauma Bay stocked?

Trauma Bay clean?

**Legend**

"Unobservable if checked"

"Yes" if checked otherwise "No"

Date: NA Time: NA

Coded by: \_\_\_\_\_

**2 Trauma Team Prep**

Trauma Leader relayed plan?

Trauma Team met?

Team roles clearly defined?

Trauma team received report?

**3 Patient Arrival Time:** : :

**4 Primary Survey**

C-spine stabilized?

**A** : Airway assessed?  
or →  Already intubated?

: Time to Intubation? or  N/A

**B** : Respirations assessed?

**C** : Assessed for hemorrhage?

**D** : LOC assessed?

**E** : Patient undressed?  
  Warming Measures provided?

**Vitals** : Time to first Blood Pressure?  
: Time to first Heart Rate?  
: Time to first Temperature?  
: Time to first Pulse Ox?

**Access** : Time to first access?  
or →  First access already in place  
type →  IV  IO  Central

: Time to second access?  
or →  First access already in place  
type →  IV  IO  Central

**5 Secondary Survey**

: Head and face assessed?

: Neck assessed?

: Chest wall assessed?

Chest auscultated?

: Abdomen assessed?

Is abdomen palpated?

: Perineum and genitals assessed?

: All four extremities assessed?

Pulses checked in all four limbs?

Movement/Sensation assessed in limbs?

: Thoracic and Lumbar spine assessed?

Is rectal tone assessed?

**Studies** : Time to X-Ray  
: Time to FAST Scan  
: Time to CT

: Blood samples sent to lab?

**6 Communication**

**Patient**   Disposition in place?  
  Provided comfort measures?

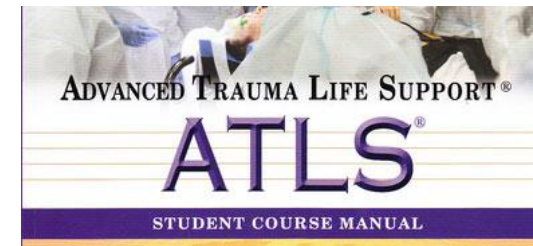
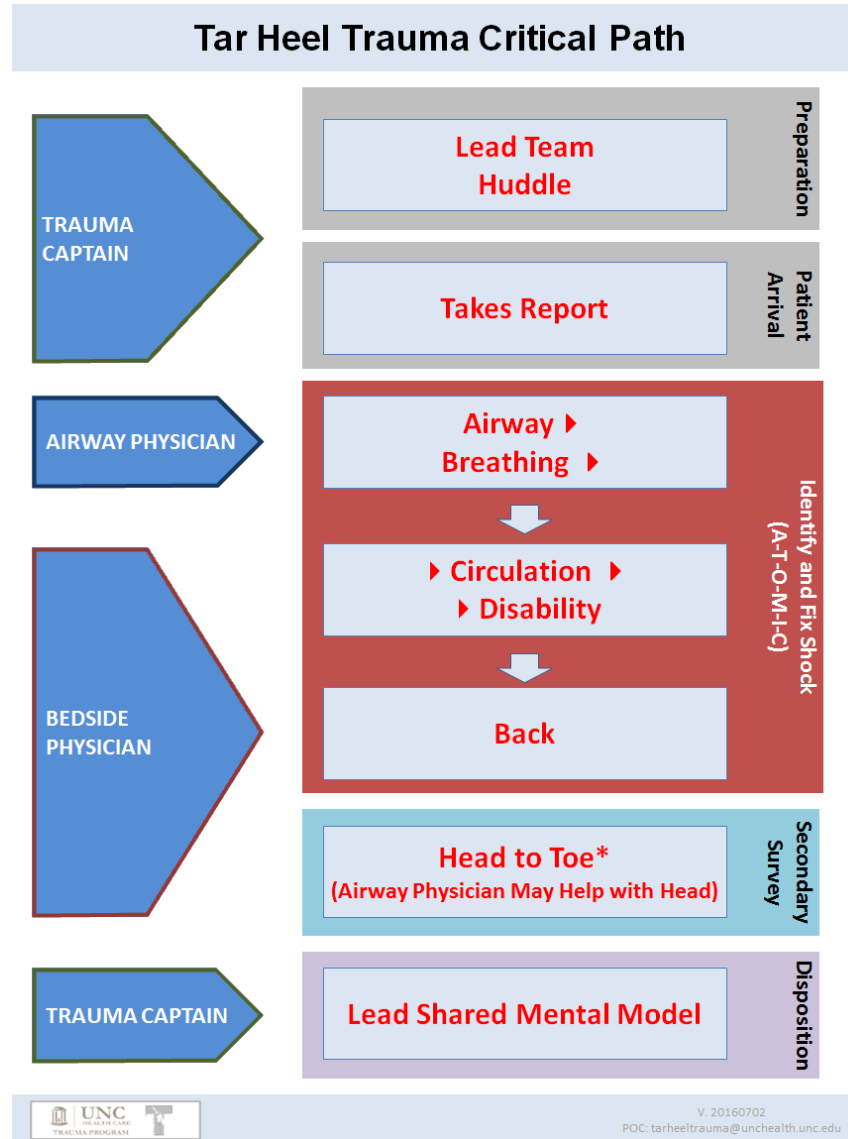
**Trauma Team**   Debrief happened?  
  Closed-loop communication?  
  Followed direction of Leader?  
  Facilitated family presence?

**Trauma Leader**   Set clear expectations?  
  Used ATLS guidelines?  
  Led event?  
  Assigned Team tasks?

**7 Notes**  
Write on Back →



# Aim: improve the consistency, efficiency and reliability of trauma resuscitations

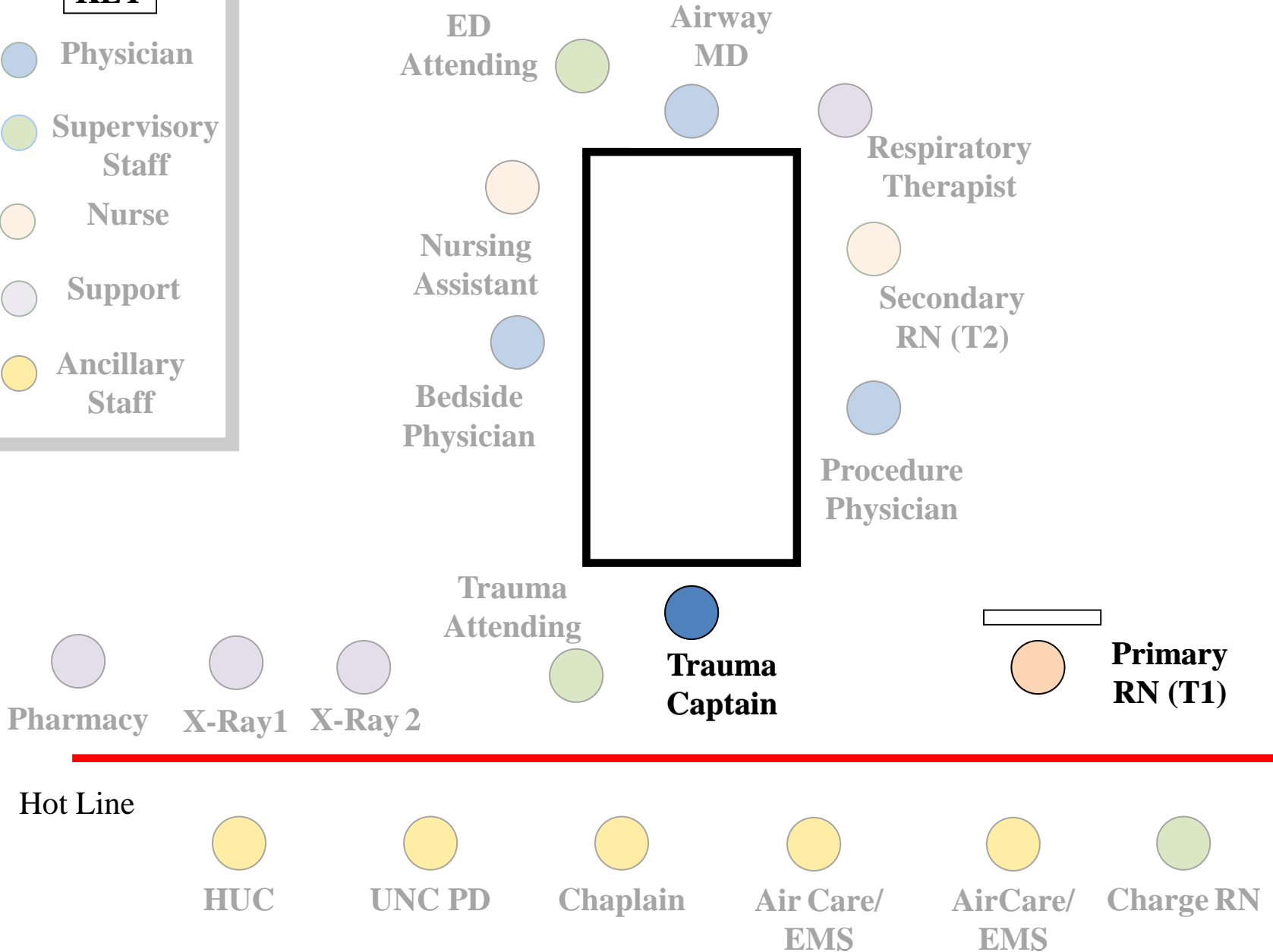


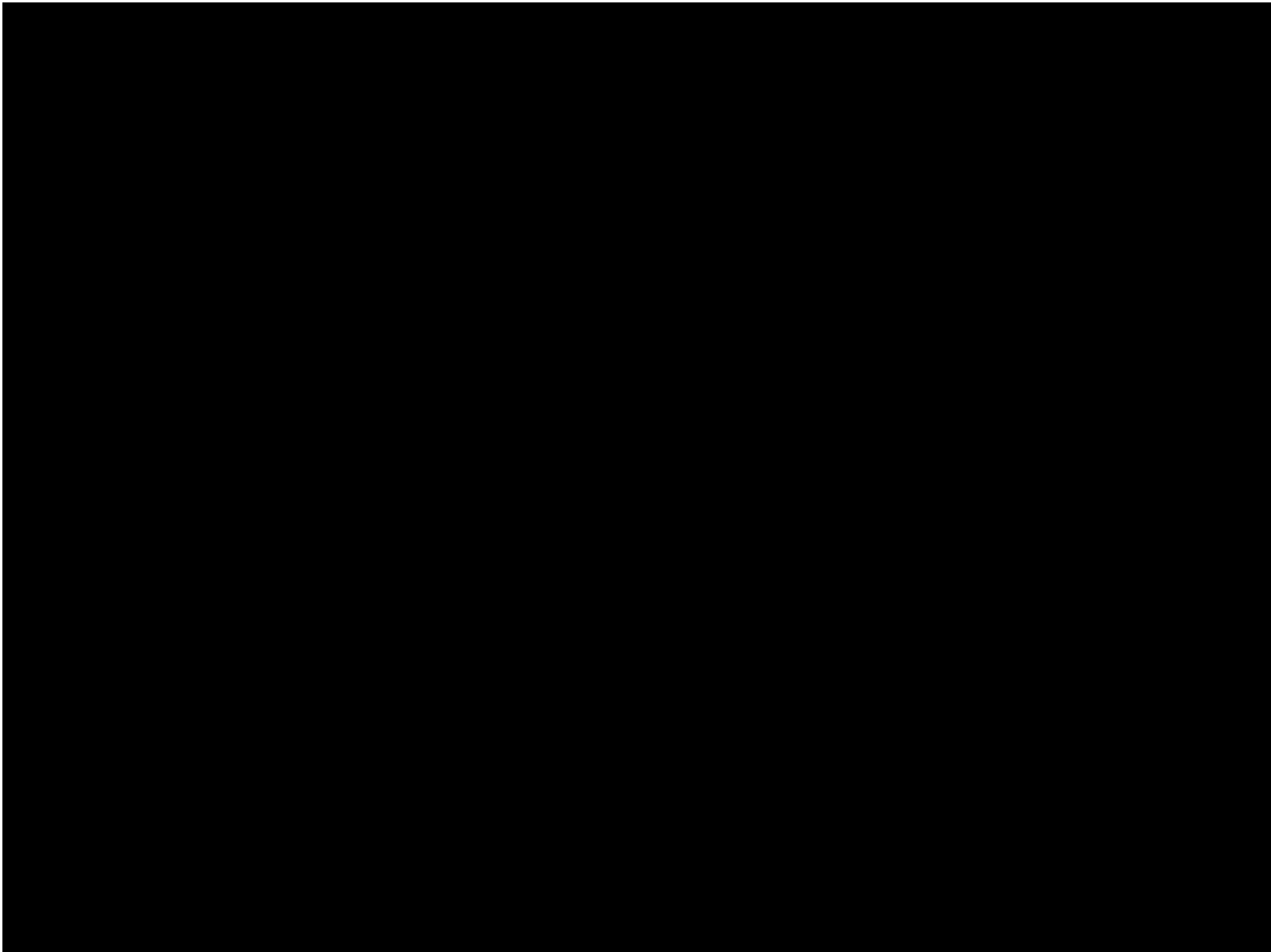


# Adult Trauma Positions

**KEY**

- Physician
- Supervisory Staff
- Nurse
- Support
- Ancillary Staff





# Role Specific



## Full Alert Trauma Drills


# Trauma fusion



*“It was so cool to be included in the Trauma group and to truly see the patient’s care from accident to discharge.”*

*“I learned a lot about what each department’s role is during our patient’s recovery journey here at UNC. I believe we are a great team.”*

### Trauma Manual

|   |                             |   |
|---|-----------------------------|---|
|  | Policy Name                 | DIGITAL RECORDINGS OF TRAUMA RESUSCITATIONS |
|   | Policy Number               | TRAUMA 0066                                 |
|   | Date this Version Effective | January 2017                                |
|   | Responsible for Content     | Trauma Program/Risk Management/DOS          |

- I. Description:** All Adult Red and Yellow Trauma Team activations will be digitally recorded as part of the Trauma Performance Improvement Program.
- II. Rationale:** To facilitate Performance Improvement (PI) in the care and safety of adult multi-system injured patients by providing feedback and evaluating practice in accordance with ATLS@UNC guidelines.
- III. Policy:**
- A. Recording of Trauma Resuscitations
1. Digital cameras (IP Fish Eye) and microphones installed in ED 1, 2 and 3 will capture all red and yellow trauma resuscitations. The system will automatically activate and record any activity occurring in those rooms. Only footage recorded during a trauma resuscitation will be reviewed; this footage will be retrieved using correspondence date and time to the trauma activation page.



# Teamwork, Communication and Leadership

**Establish One Leader**

Treatment Leader:  
"Ok Alex, I'll take it from here."

**Leadership**



**SBARQ**

Treatment Leader:  
"What happened?"

Bedside Nurse (First to Arrive):  
"72 y/o male found unresponsive by visitor. He came here for a urology follow-up. I found him pulseless and apnic. We need to begin full resuscitation. What else can I tell you?"

**Brief**



**Callout / Checkback**

Bedside RN:  
"BP is 60/30"


Treatment Leader: "Got it, BP 60/30"  
Or

Treatment Leader:  
"Pat, please push one amp of epi"

Bedside RN:  
"One amp of epi IV push"

Treatment Leader:  
"That's right"

**Closed-Loop Communication**




Each individual behaviour will improve teamwork and performance

**Know all Roles**

Treatment Leader:  
"Pat, the circulation nurse is tied up with another code, you're going to have to cover her role until a replacement arrives"

**Team Awareness**



**Keep a Wide View**

Treatment Leader:  
"Alex, Jamie has left to find another central line kit, would you mind placing the pads for her?"

Or

Treatment Leader:  
"Francis, I'm going to need to stand Where you're at, I can't see the team from here"

**Situation Monitoring**



**Clear, Concise, Calm, Directed**

Airway Manager:  
"Jessie, could you hand me another stylet please? Thanks so much."

**Effective Delegation**



**No One Functions Alone**

Airway Assistant:  
"I don't think that's in the trachea."

Airway Manager:  
"Good call. I think you're right, would you mind auscultating the chest while I ventilate?"

**Mutual Support Assertion**



**Smooth is Fast**

Treatment Leader:  
"Nice and easy team, we're doing fine"

**Energy Control**



**Reflect and Learn**

Data Manager:  
"I know we need to get back to our work, but real quick...great compressions, Jessie; Pat, make sure everyone everyone is away before defibrillating; team was very calm throughout, great job everyone"

**Debrief**



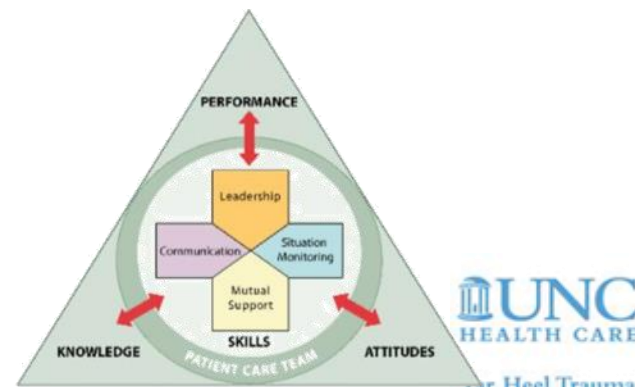
"Perceived rudeness is the **KILLER** of Teamwork"

Courage is grace under pressure.  
- Ernest Hemingway

- **CUS**: "I'm Concerned...I'm Uncomfortable...STOP, this is a Safety Issue"
- **I NEED CLARITY**: Use when message is not 100% understood or received
- **2 CHALLENGE RULE**: Tactfully voice concern twice, then utilize chain of command

**Language**

**SPEAK UP!**



# Post-sim Debriefing

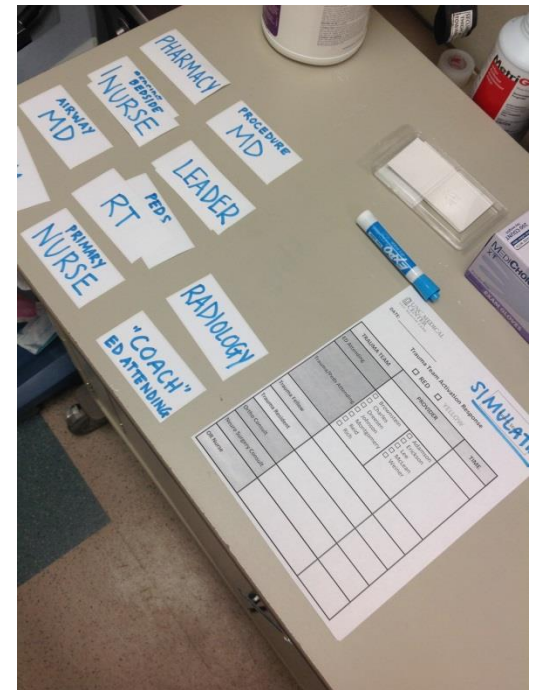






# What Didn't Work?

- Adhesive role tags
- Red bouffant worn by trauma captain
- Electronic feedback system
- Role reversals
- Collaboration w/ pediatrics

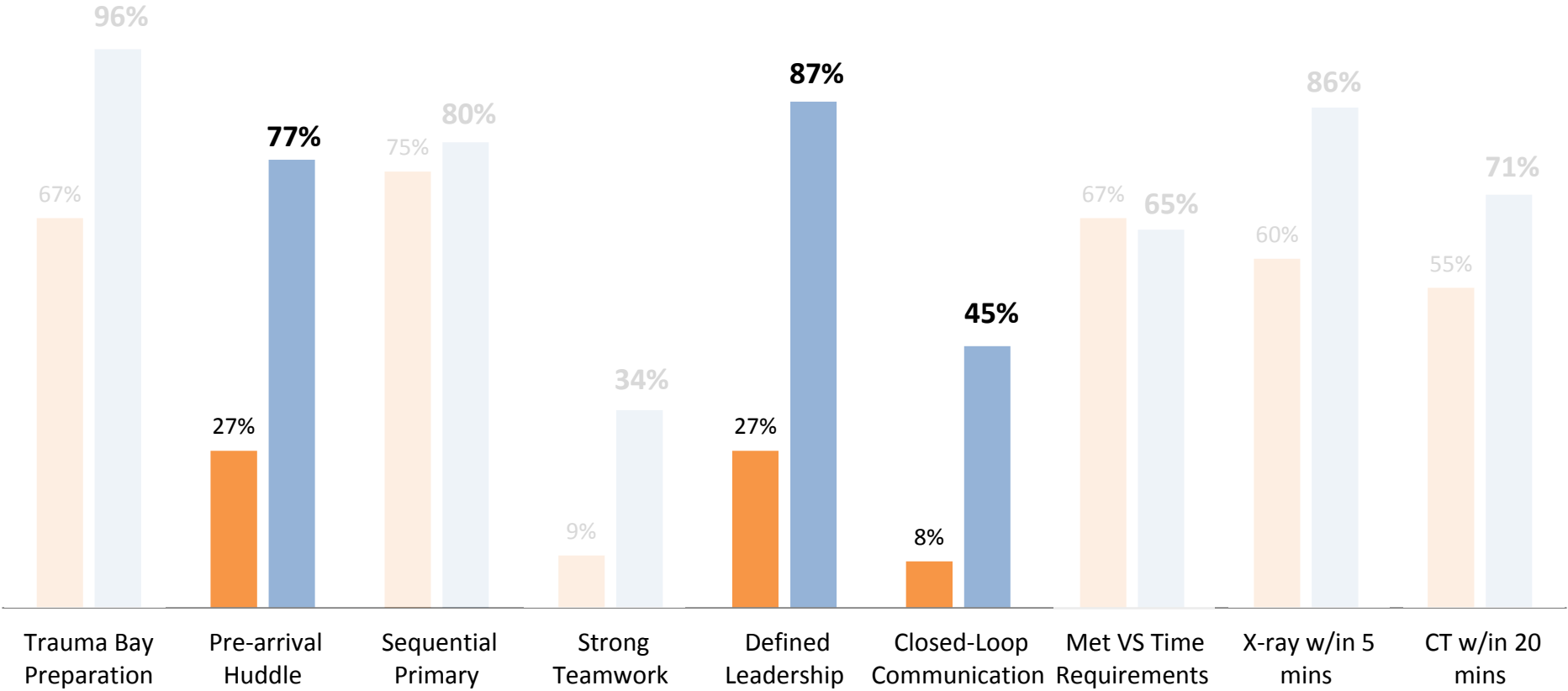


# Accomplishments

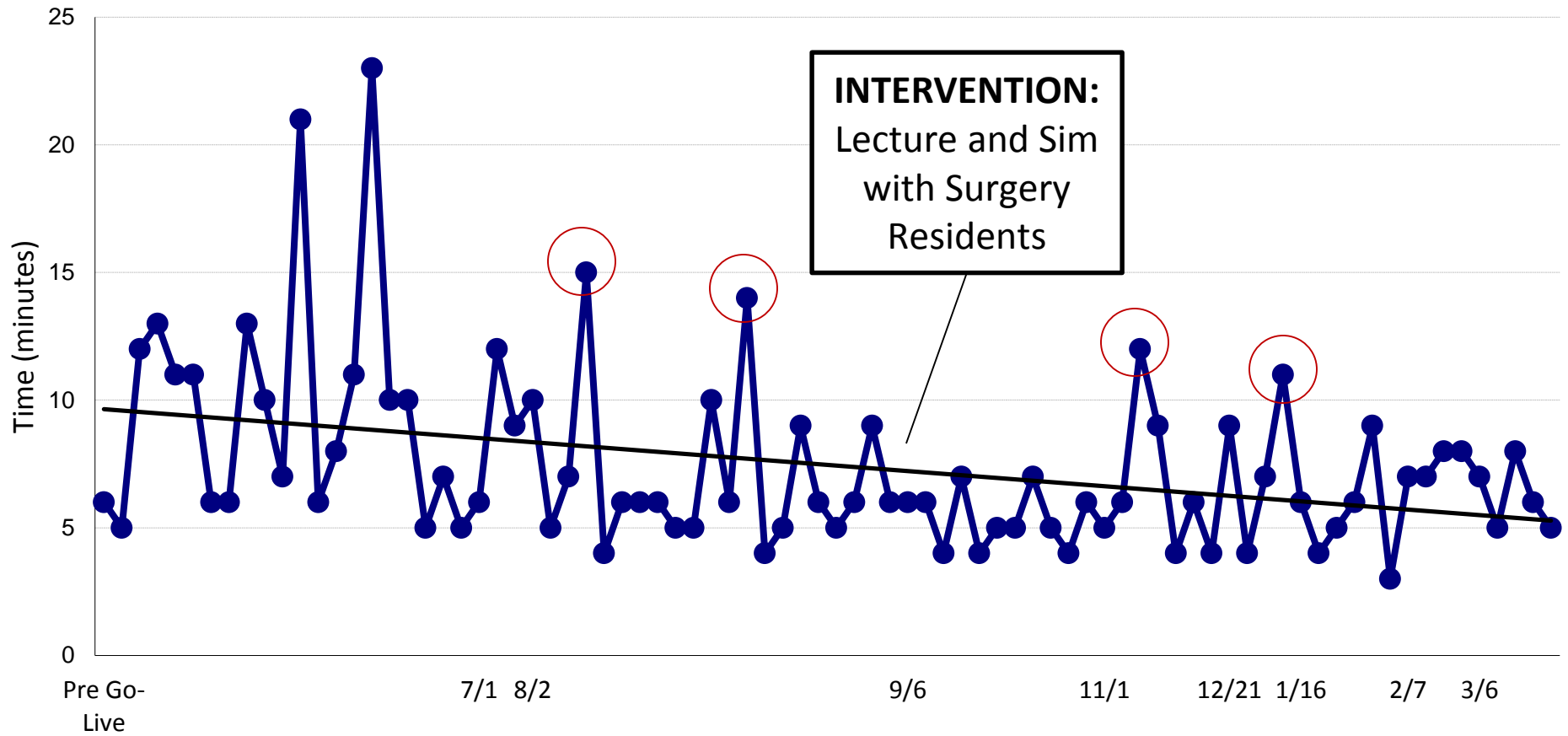
- New trauma resuscitation process
- **Culture change** with increased engagement **and support** from physician and administrative leadership
- Defined **leadership** and staff roles with use of closed-loop **communication**
- Decreases in under-triage, patient complications, and risk adjusted mortality related to shock
- Decreased times to: manual BP, HR, O2 sats, X-ray, CT, and OR
- Implementation of monthly multidisciplinary in-situ trauma **simulations**
- **Strengthened interdisciplinary relationships**
- Capabilities **for immediate feedback**
- **Continuum of Care** Conference
- Documentation, accountability, safety
- Consistent trauma paging notification
- Standardization of set-up for trauma bay
- Revitalization of ED Trauma Committee
- Expansion of the Trauma Survivor's Network
- Use of cognitive aids, **advanced technology**
- Launch of Integrated Emotional Support Program (IESP)

# Comprehensive Improvement in Trauma Resuscitation

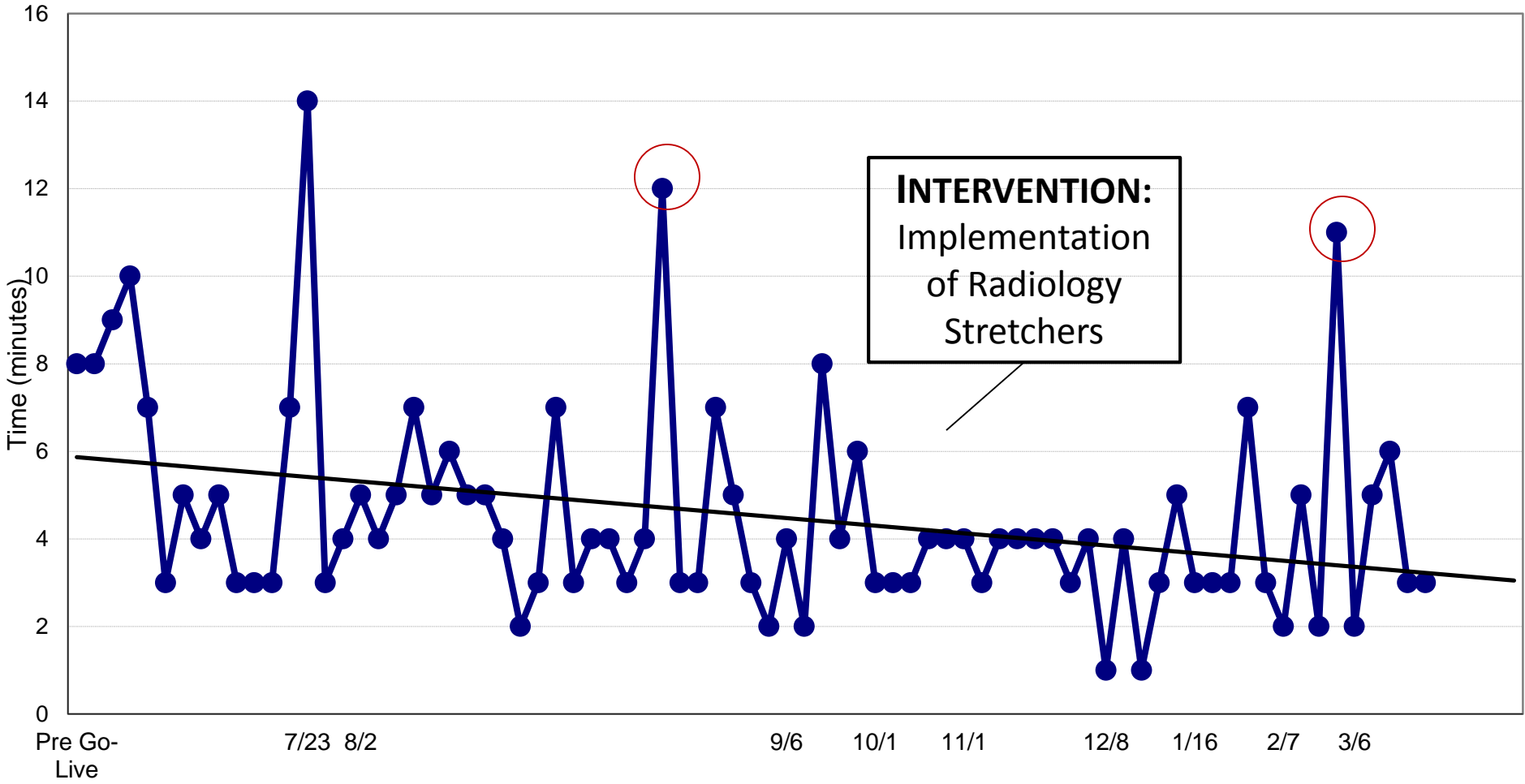
Pre Go-Live Post Go-Live



# Decreased Time to Log-Roll



# Decreased Time to Chest X-ray



# Sustainment FY 18

Improve the consistency, reliability and efficiency of **trauma resuscitation** through the implementation of a **standardized process** in the Emergency Department

Consistent Resuscitation following ATLS @ UNC

- Trauma Program Manager
- Trauma Medical Director

Consistent Education and Training

- ED Nurse Educator
- Residency Coordinators

Direct Observation and Performance Feedback

- Trauma Adult Coordinator
- Eye Tracking Research

Continuum of Care Conference

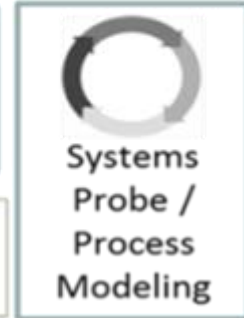
- Trauma Nurse Educator



Trauma  
Recording



Trauma Drills



Continuum  
of Care



# Thank you

## Project Team

Liz Dreesen MD FACS  
Daryhl Johnson MD MPH  
Alberto Bonifacio RN BSN MHA  
Elizabeth Schroeder RN BSN CEN  
Kelly Revels MSN CEN  
Nikki Waller MD  
Christian Lawson RN BSN  
Gene Hobbs CHES  
Katelyn Hausfeld RN BSN  
Tar Heel Trauma Team

## Disaster Preparedness

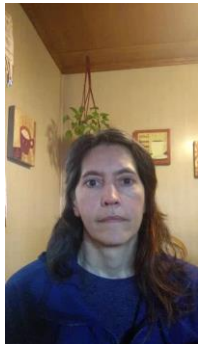
Dalton Sawyer

## Emergency Services

Jeff Phillips  
Michelle Pladsen  
Kayla Wilkerson  
Carolina Air Care  
Emergency Trauma Committee  
Respiratory Therapy  
Pharmacy

## Radiology

Sheila Leviner  
Lauren Burton  
Radiology Team



UNC  
INSTITUTE FOR HEALTHCARE  
QUALITY IMPROVEMENT

...and to so many other incredible team members

[tarheeltrauma@unchealth.unc.edu](mailto:tarheeltrauma@unchealth.unc.edu)



Tar Heel Trauma





## Tar Heel Trauma

# SUPPLEMENT SLIDES

Optimizing Tar Heel Trauma Care

# **METHODS**

# Institute for Healthcare Quality Improvement

[About](#) [Projects](#) [Training](#) [Seed Grants](#) [Research](#) [People](#) [Get Involved](#) [MOC](#)

🏠 [About](#)

## Vision, Mission & Goals

### VISION

UNC Medical Center will be recognized as the leading public academic medical center in healthcare improvement.

### MISSION

To catalyze healthcare improvement, spread and culture change by engaging providers in improvement projects, training and research.

### GOALS

- Promote the development of experience and expertise in improvement through a robust seed grant program
- Expand and enhance training in improvement techniques, using the Lean Six Sigma approach in cooperation with UNC Medical Center's Department of Operational Efficiency
- Develop a robust program of externally-funded research

*The UNC Institute for Healthcare Quality Improvement (IHQI) Seed Grant Program promotes the development of experience and expertise in quality improvement at UNC Hospitals, Faculty Physician practices and Physician Network practices.*

## Responsibilities of the Registered Nurse During Trauma Assessment & Resuscitation

|  |   |   |
|--|---|---|
| <b>ANNOUNCEMENT</b>  | <ul style="list-style-type: none"> <li>Ready room &amp; equipment for trauma/resuscitation.</li> </ul>  | <ul style="list-style-type: none"> <li>Ready room &amp; equipment for trauma/resuscitation.</li> </ul>  |
| <b>HUDDLE</b>  | <ul style="list-style-type: none"> <li>Introduce self/ explain role.</li> <li>Participate in huddle.</li> </ul>   | <ul style="list-style-type: none"> <li>Introduce self/ explain role.</li> <li>Participate in huddle.</li> </ul>   |
| <b>ARRIVAL</b>   |   |   |
| <b>REPORT</b>  | <ul style="list-style-type: none"> <li>Take dictation of report.</li> <li>Document: Mechanism of Injury, EMS service, Prehospital treatment.</li> </ul>   |   |
| <b>TRANSFER TO RESUSCITATION STRETCHER</b>   |   | <ul style="list-style-type: none"> <li>Assist with transfer from EMS stretcher to resuscitation stretcher.*</li> </ul>  |
| <b>PRIMARY SURVEY</b><br><br>ABCDE<br><b>A</b> irway, <b>B</b> reathing, <b>C</b> irculation, <b>D</b> isability, <b>E</b> xposure & Examine<br><br><b>FAST</b> : Focused Assessment with Sonography in Trauma<br><br>IDENTIFY AND FIX SHOCK<br><b>A</b> irway obstruction, <b>T</b> ension pneumothorax, <b>O</b> pen chest wound, <b>M</b> assive hemothorax, flail chest, <b>C</b> ardiac tamponade | <ul style="list-style-type: none"> <li>Use Closed Loop Communication.</li> <li>Document:               <ul style="list-style-type: none"> <li>Primary survey (<b>ABCDE</b>).</li> <li>Manual blood pressure.</li> <li>Interventions and procedures to treat shock.</li> <li>IV access/central lines.</li> <li>Medications, blood products, fluids.</li> </ul> </li> </ul> | <ul style="list-style-type: none"> <li>Use Closed Loop Communication.</li> <li>Place pulse oximeter and heart monitor on patient, measure temperature.*</li> <li>Auscultate manual blood pressure. Connect blood pressure cuff to monitor &amp; set automatic blood pressure to retake every 3-5min until patient confirmed stable.</li> <li>Expose patient.*</li> <li>Establish or ensure adequate venous access. Large bore x2, at least 1 of which can be used for CT angiogram</li> <li>Help turn patient*</li> <li>Perform interventions and assist with procedures necessary to treat shock.</li> </ul> |
| <b>SECONDARY SURVEY</b><br><br>FGH<br><b>F</b> ull Set of Vital Signs, <b>G</b> ive Comfort Measures, <b>H</b> ead to Toe Assessment   | <ul style="list-style-type: none"> <li>Document:               <ul style="list-style-type: none"> <li>Vital signs.</li> <li>Secondary survey (<b>FGH</b>).</li> <li>Wounds, lines, drains.</li> <li>Medications, blood products, fluids.</li> <li>Procedures.</li> </ul> </li> <li>Collect and send blood, urine for laboratory studies.*</li> </ul>                      | <ul style="list-style-type: none"> <li>Measure core temperature and communicate full set of vital signs to T-1.*</li> <li>Apply hospital identification band to patient.*</li> <li>Obtain blood, urine for laboratory studies.*</li> <li>Administer medication, fluids, blood.</li> <li>Insert NG/OG tube.</li> <li>Insert urinary catheter.*</li> <li>Assist MDs with bedside procedures.</li> </ul>   |
| <b>SHARED MENTAL MODEL</b>   | <ul style="list-style-type: none"> <li>Participate in Shared Mental Model</li> </ul>  | <ul style="list-style-type: none"> <li>Participate in Shared Mental Model.</li> <li>Prepare patient and equipment for transport.</li> </ul>   |
| <b>IMAGING</b><br>(AS NEEDED)  | <ul style="list-style-type: none"> <li>Bring ED stretcher to imaging for transfer.*</li> <li>Handoff to receiving registered nurse in inpatient unit or emergency department.</li> <li>Bring resuscitation stretcher back from imaging.*</li> </ul>   | <ul style="list-style-type: none"> <li>Transfer patient from resuscitation stretcher to imaging table.*</li> <li>Monitor vital signs.</li> <li>Transfer patient from imaging table to ED stretcher.*</li> </ul>   |
| <b>TRANSFER TO ROOM/ INPATIENT UNIT</b>  | <ul style="list-style-type: none"> <li>Ensure smooth transition to inpatient unit <i>or</i> ensure smooth transition to emergency department room <i>or</i> assume primary patient care.</li> </ul>   | <ul style="list-style-type: none"> <li>Transfer patient to inpatient unit or emergency department room.*</li> <li><i>or</i></li> <li>Update T-1 &amp; assist with patient care as needed by T-1.</li> </ul>   |

\* Indicates tasks that may be delegated to NA II.

Optimizing Tar Heel Trauma Care

# TAR HEEL TRAUMA

# Level 1 Adult and Pediatric Trauma Center



AMERICAN COLLEGE OF SURGEONS  
**Verified Trauma Center**



- Manage the public health problem of injury (prevention)
- Reduce the degree of injury
- Optimize the outcome from injury
- Reduce mortality and morbidity

Optimal care for the trauma patient across continuum of trauma care.



Neurology



Radiology

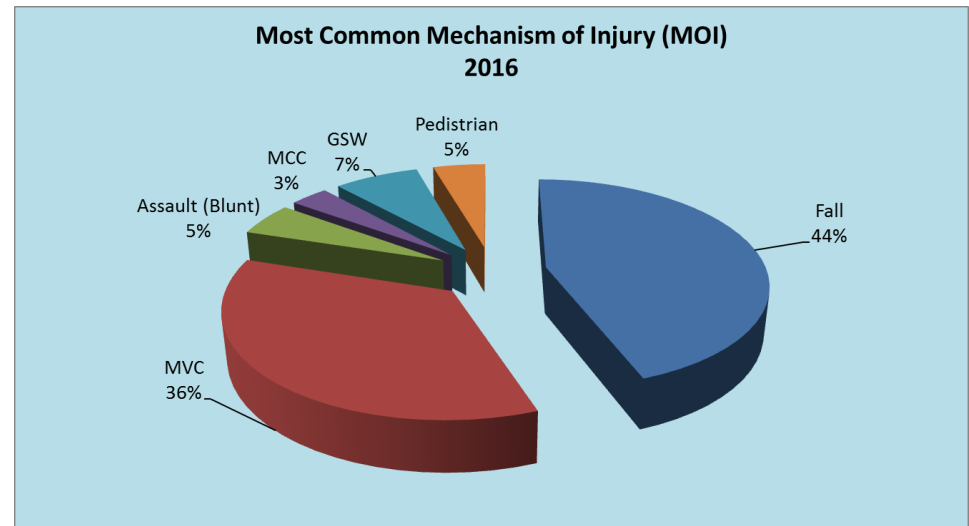
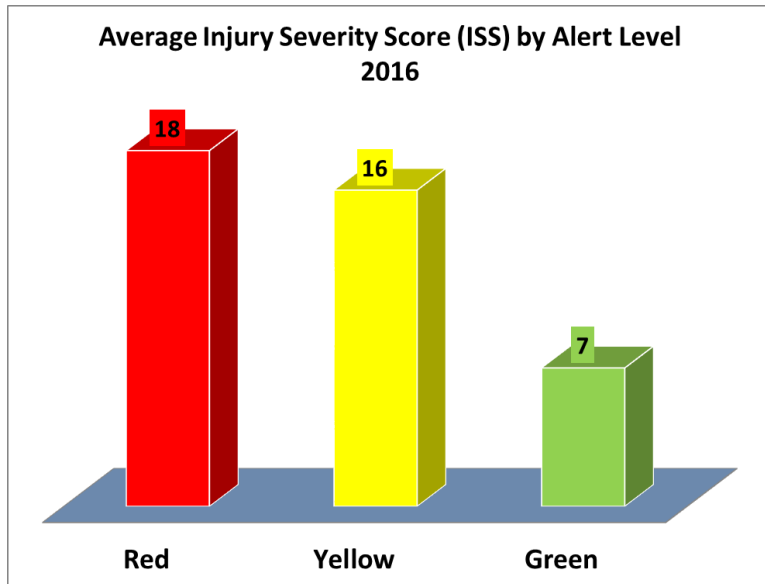
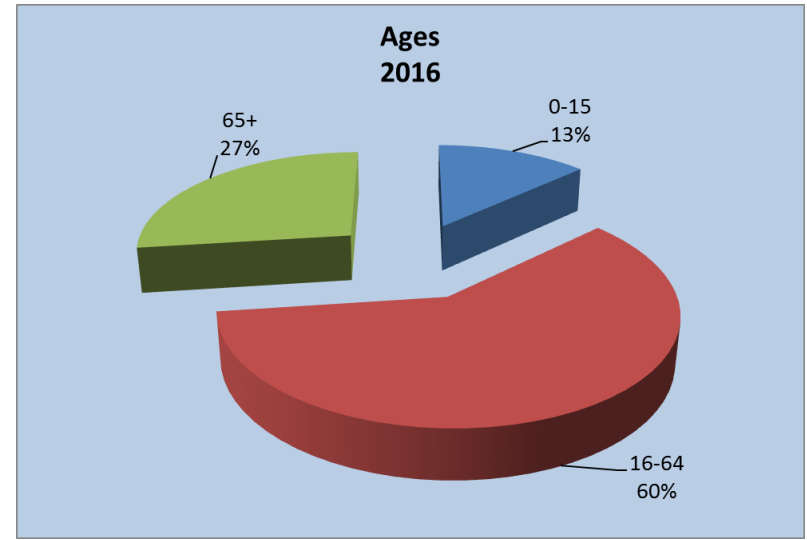
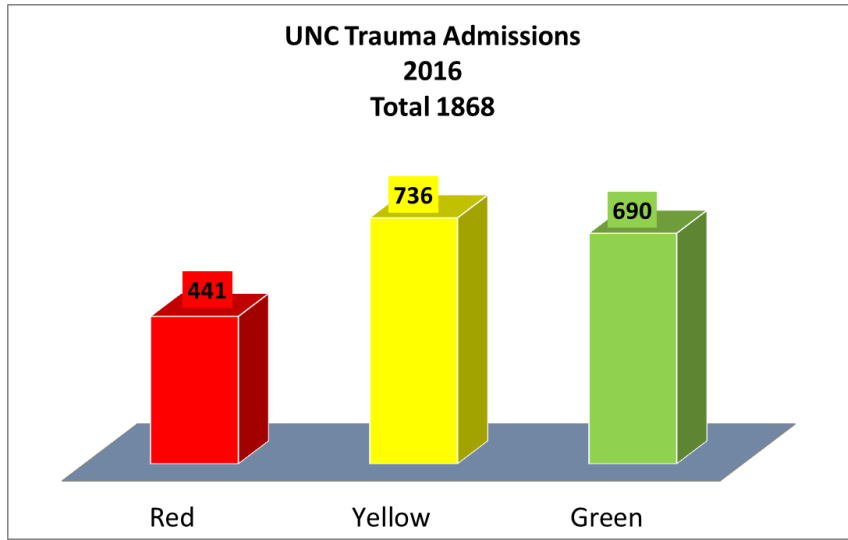


Orthopedics

UNC  
HEALTH CARE

Tar Heel Trauma

# Dual Trauma Designation





# Tar Heel Trauma

## Mission:

- Maintain UNC's Level I Adult and Pediatric Trauma Verification and ultimately work to ensure trauma patients receive optimal care.

## Vision:

- Move the needle of trauma-related morbidity and mortality in the Region in ten years.

# TAR HEEL TRAUMA

## Our Commitment

**OUR VISION:**  
**WE WILL MOVE THE NEEDLE  
OF TRAUMA-RELATED  
MORBIDITY AND MORTALITY  
IN THE REGION**

### WHO WE ARE:

- We are a team of professionals dedicated to and recognized for excellence in trauma care
- We live by the ACS Standards and Best Practice Guidelines for Optimal Trauma Care
- We are partners in trauma care at UNC, within our communities, regionally and nationally
- We do this because our patients, their families and our communities deserve it

**WE ARE TARHEEL TRAUMA**

## Strategies

Data



Quality



Presence  
"I'm Here"

## Proposed Tactics

### Obsession with Data

- Data will Drive Strategic and Tactical Decisions
- Transform Data into Meaningful Action
- At-a-Glance, Real-time Surveillance
- Robust analytics
- Wide-spread availability of data

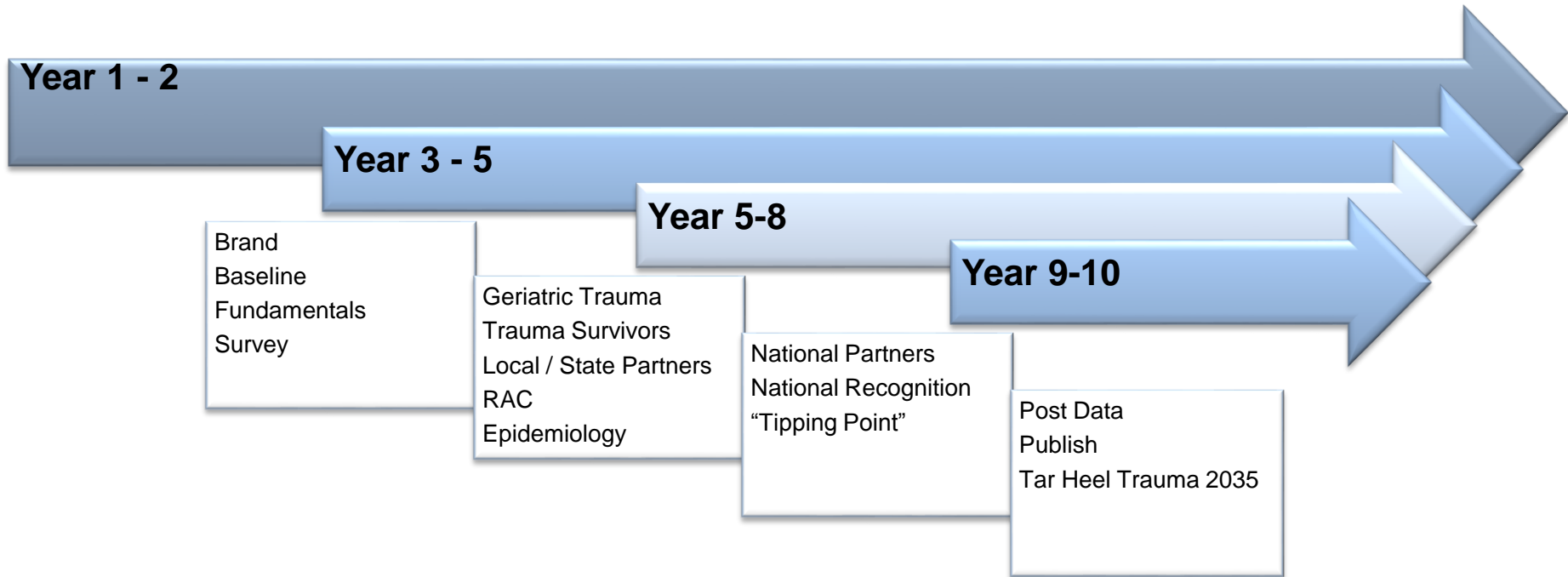
### Fundamentals:

- AV footage for Quality
- Trauma Drills
- Continuum of Care Trauma Conference
- Core Trauma Nurse Development
- Pediatric and Geriatric Trauma

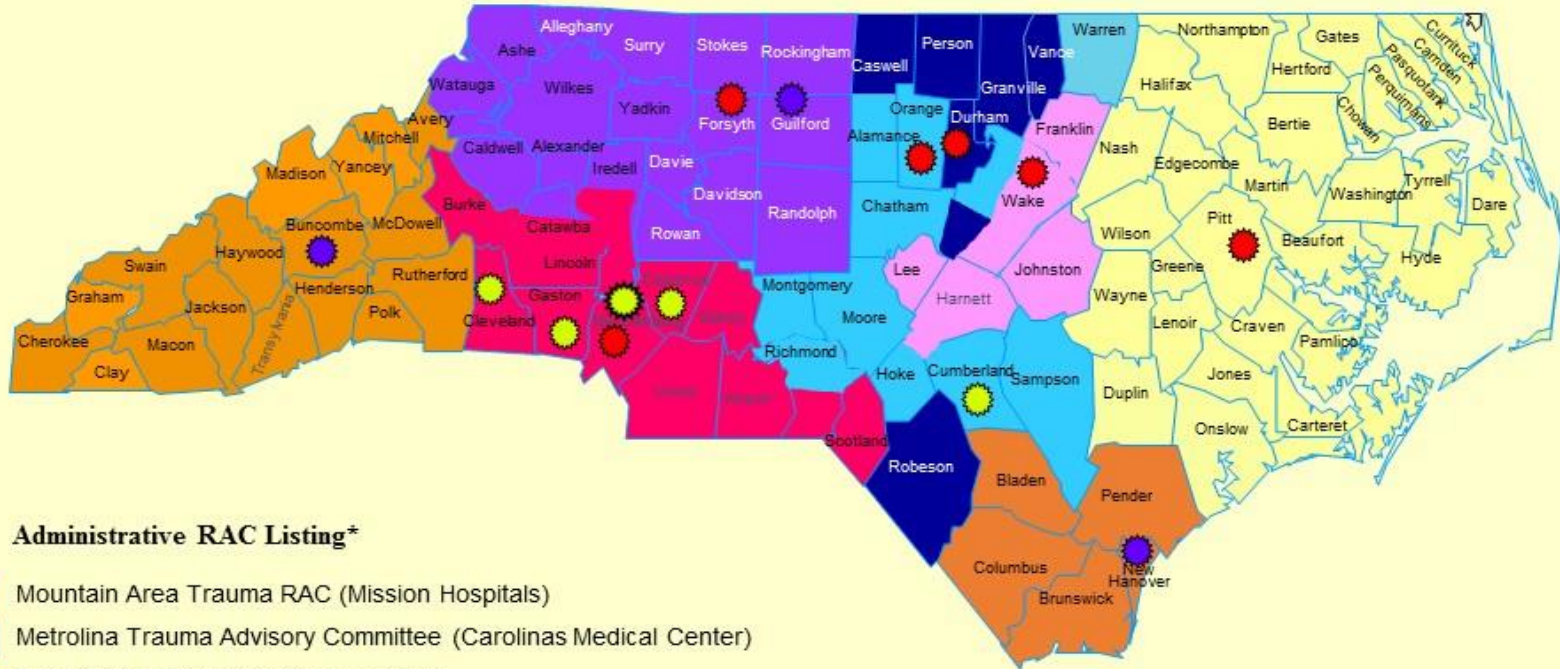
### Brand of Excellence

- Nationally, Regionally, Institutionally and at the Bedside
- Leadership; Entrenchment; Partnerships; Publications and Presentations
- Marketing Plan

# Vision Timeline



# North Carolina Regional Advisory Committee (RAC) Trauma Center Map July 2016



### Administrative RAC Listing\*

- Mountain Area Trauma RAC (Mission Hospitals)
- Metrolina Trauma Advisory Committee (Carolinas Medical Center)
- Triad RAC (WFU Baptist/Moses Cone)
- Southeastern RAC (New Hanover Regional)
- Eastern RAC (Vidant Medical Center)
- Duke RAC (Duke University Hospital)
- Mid Carolina Trauma RAC (UNC Health Care)
- Capital RAC (WakeMed)

- Indicates a Level I Trauma Center
- Indicates a Level II Trauma Center
- Indicates a Level III Trauma Center

Counties with different colors indicate two or more hospitals with different RAC affiliations as follows:

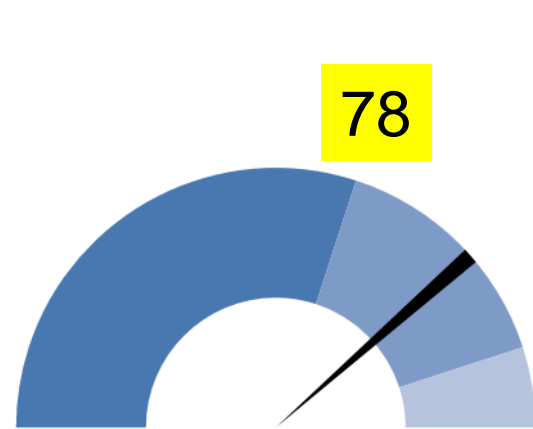
- **Catawba County:** Catawba Valley Medical Center – Metrolina Frye Regional – Triad
- **Iredell County:** Iredell Memorial Hospital – Triad Davis Regional Medical Center - Triad  
Lake Norman Regional Medical Center – Metrolina
- **Richmond County:** Sandhills Regional Medical Center – Metrolina  
FirstHealth Richmond Memorial Hospital – MidCarolina
- **Wake County:** Duke Raleigh Hospital – Duke, Rex HealthCare – MidCarolina  
WakeMed Hospital – CapRac

Optimizing Tar Heel Trauma Care

# THE BURNING PLATFORM

# Comfort and Confidence in Trauma Roles

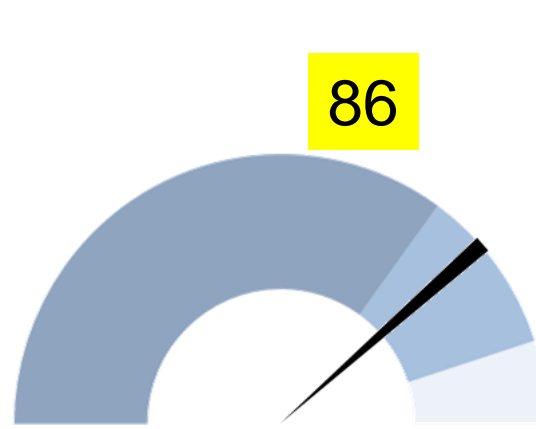
- How comfortable or confident are you when performing your role?
  - (0 = very uncomfortable → 100 = very comfortable)



78

**T1**

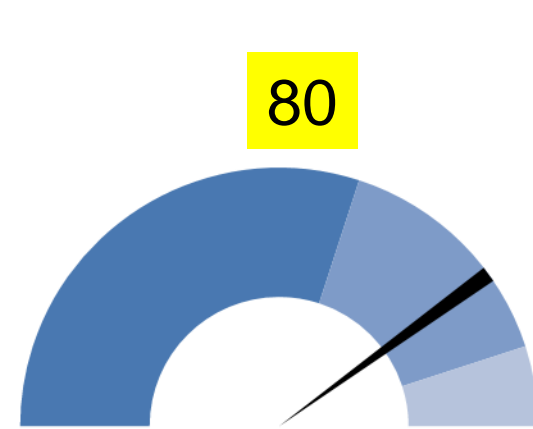
(Primary Trauma Nurse)



86

**T2**

(Secondary / Bedside  
Trauma Nurse)



80

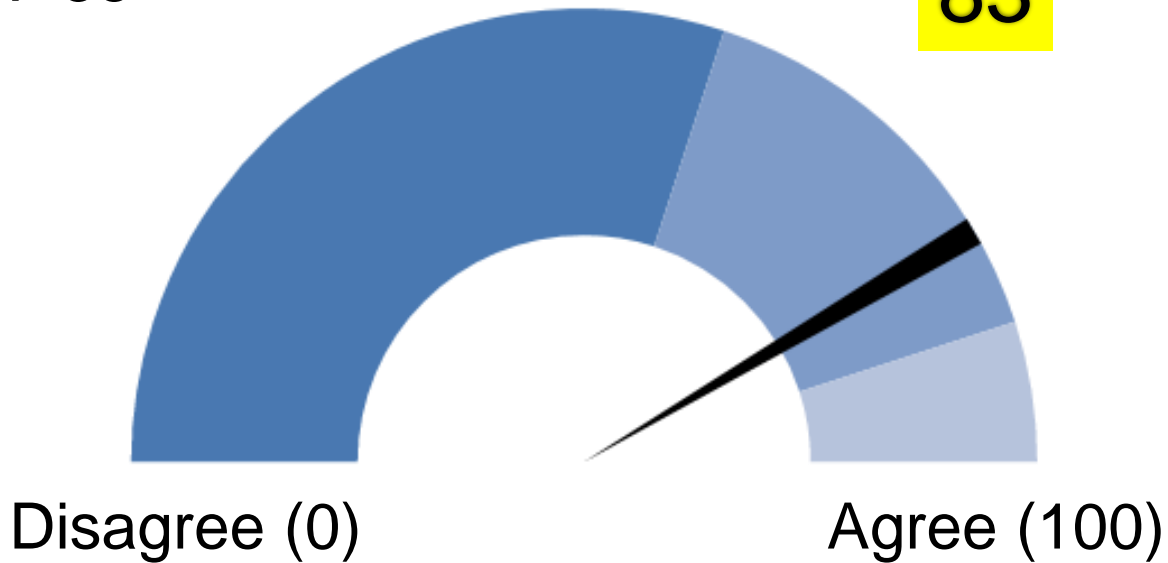
**NA**

(Nursing Assistant  
Nurse)

# Quality

N=38

83



- I feel we provide the highest quality nursing care for trauma patients.

# Barriers

## 1. Trauma Process not followed (13)

The trauma process is followed inconsistently and variably causing sense of disorganization, degradation of teamwork, inability to anticipate team's actions, disorderly communication of findings, orders shouted simultaneously, inability to adequately chart, and causes general frustration.

## 2. Ineffective leadership in trauma (10)

Generally ineffective leadership and management in traumas. Specifically leader at times unclear or multiple leaders attempting to manage resulting in assessments and orders being given at the same time. Delegation also at times ineffective.

## 3. Observers Disruptive (6)

Observers and others not directly involved in trauma care are often disruptive.

## 4. EPIC Problematic (5)

Electronic charting in EPIC is problematic due to registration, user interface, inconsistency with trauma process and general usability.

## 5. Ineffective communication (5)

Generally ineffective communication during traumas (e.g. unclear orders and plan of care)

## 1. Redesign T1 assignment (12)

## 2. Improve adherence to trauma process (7)

Improve consistency and adherence to ATLS / TNCC trauma assessment process.

## 3. Provide more trauma education (6)

Provide (and perhaps require) more trauma education and hands-on practice.

## 4. Improve EPIC documentation process (4)

EPIC documentation process MUST be improved or consider return to paper documentation.

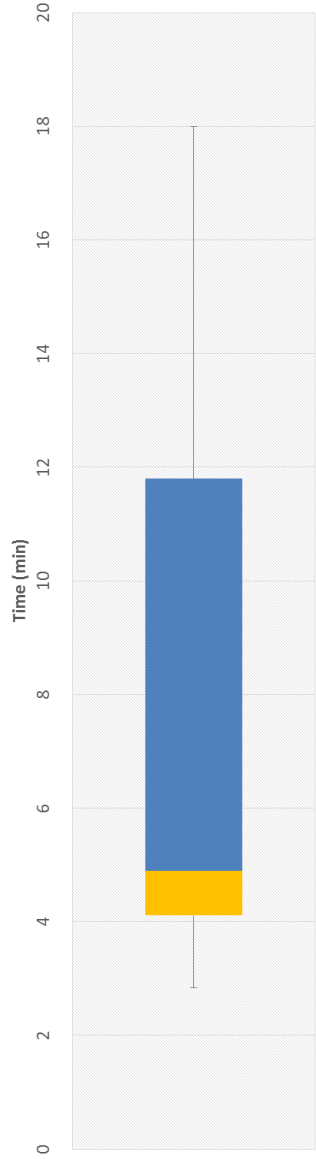
## 5. Reduce interference from observers (4)

## 6. Establish pre-trauma huddle (3)

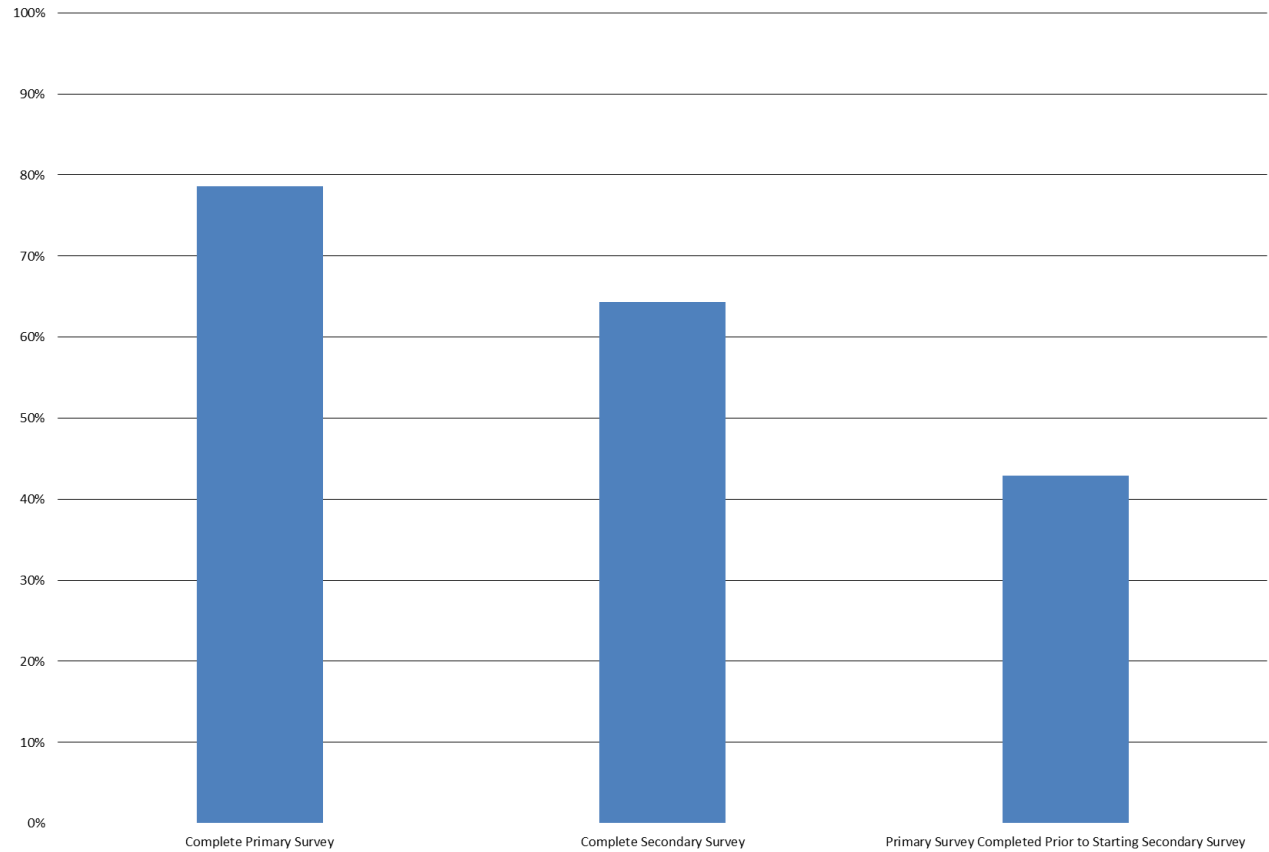


# Baseline

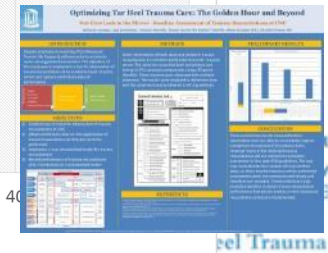
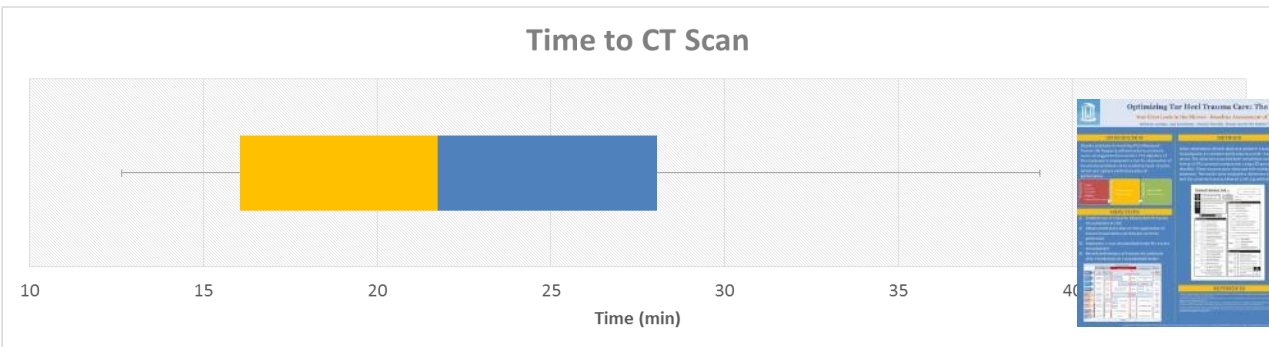
## Time to Full Set of Vitals

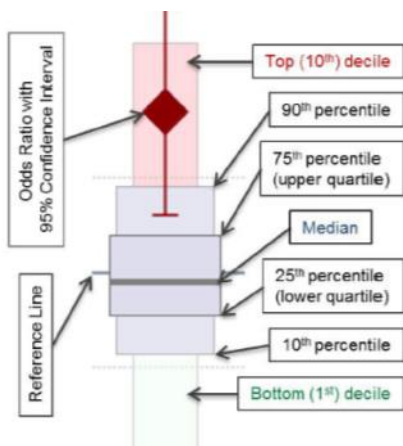
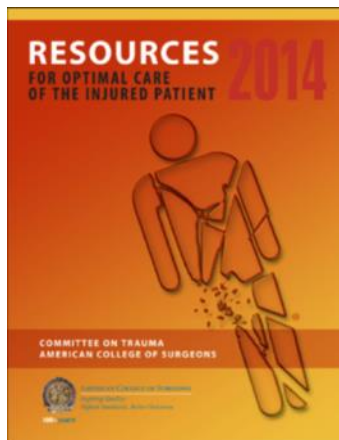


## Completion of Primary and Secondary Survey

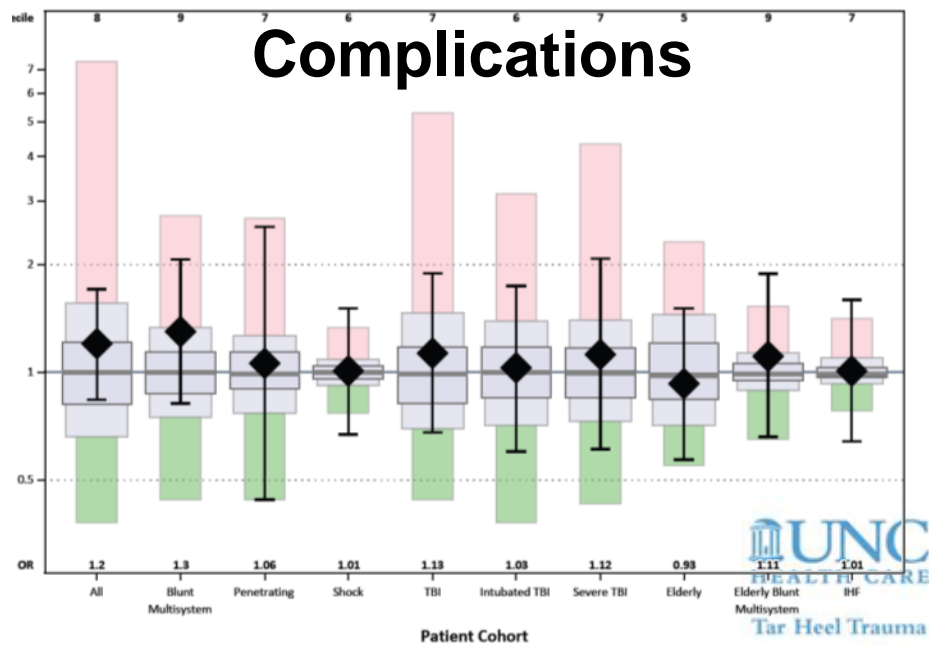
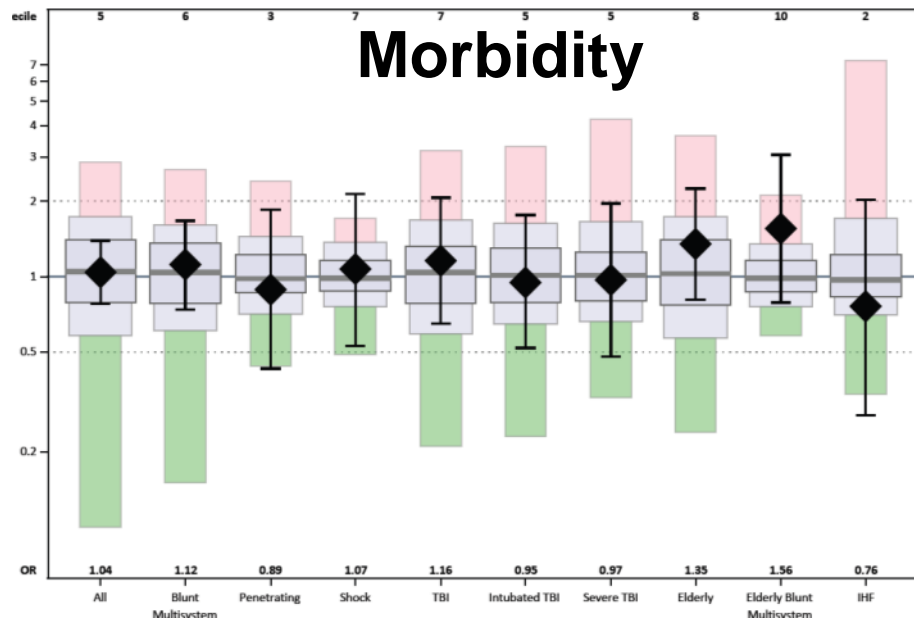


## Time to CT Scan





**Blunt Multi-system  
TBI  
Elderly (complications)  
Elderly Blunt Multisystem**



# TAR HEEL TRAUMA

## Our Commitment

**OUR VISION:**  
**WE WILL MOVE THE NEEDLE OF TRAUMA-RELATED MORBIDITY AND MORTALITY IN THE REGION**

### WHO WE ARE:

- We are a team of professionals dedicated to and recognized for excellence in trauma care
- We live by the ACS Standards and Best Practice Guidelines for Optimal Trauma Care
- We are partners in trauma care at UNC, within our communities, regionally and nationally
- We do this because our patients, their families and our communities deserve it

**WE ARE TARHEEL TRAUMA**

## Strategies

Data



Quality



Presence  
"I'm Here"

## Proposed Tactics

### Obsession with Data

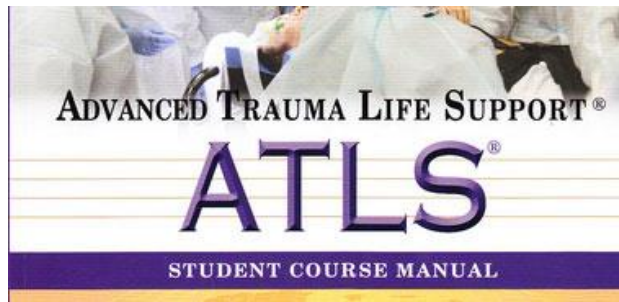
- Data will Drive Strategic and Tactical Decisions
- Transform Data into Meaningful Action
- At-a-Glance, Real-time Surveillance
- Robust analytics
- Wide-spread availability of data

### Fundamentals:

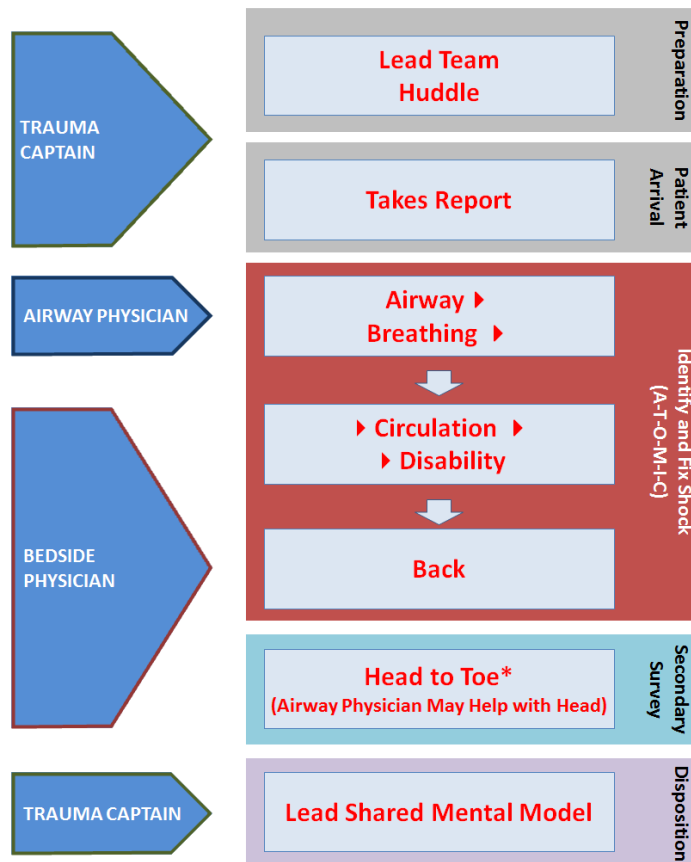
- AV footage for Quality
- Trauma Drills
- Continuum of Care Trauma Conference
- Core Trauma Nurse Development
- Pediatric and Geriatric Trauma

### Brand of Excellence

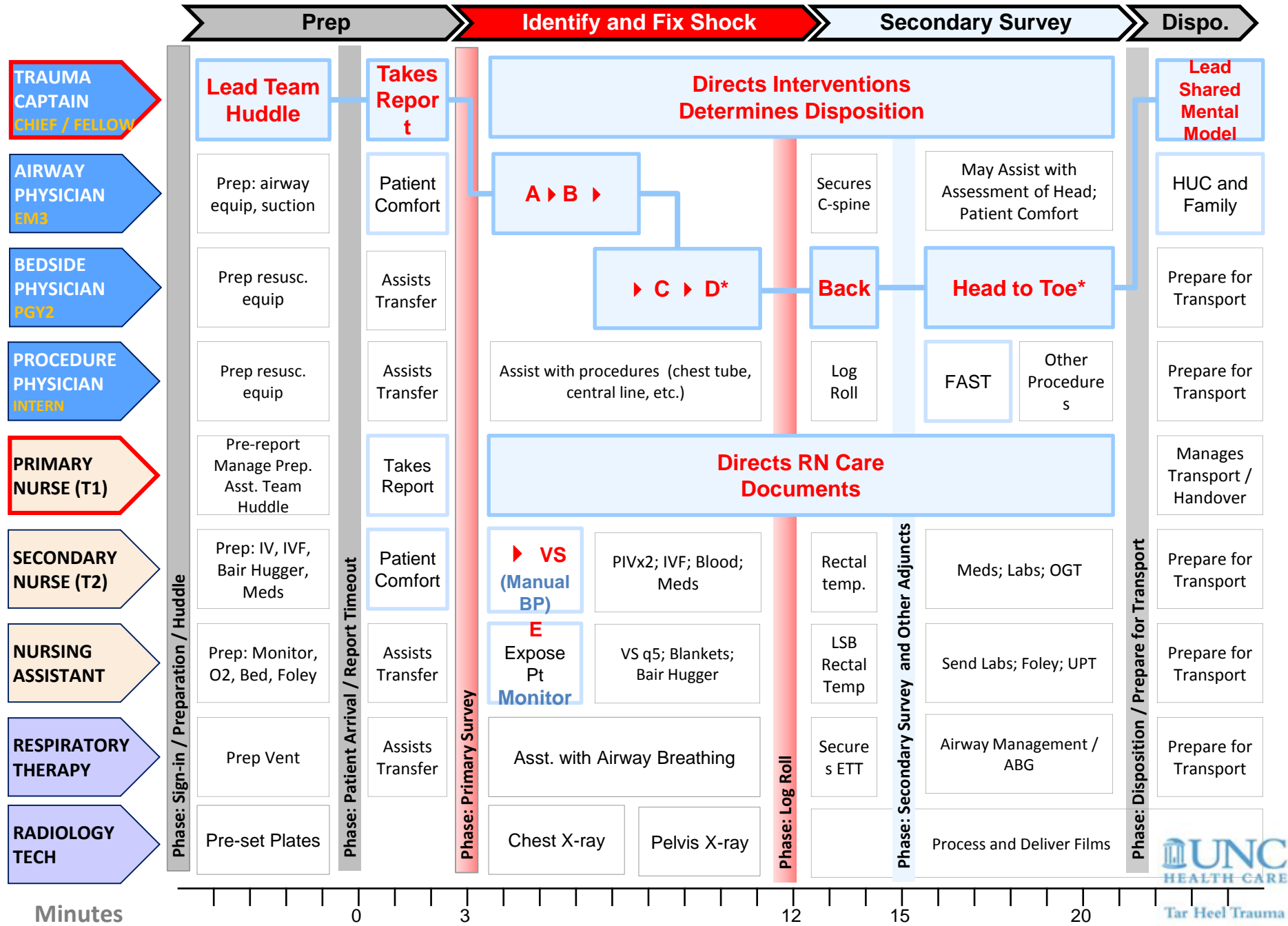
- Nationally, Regionally, Institutionally and at the Bedside
- Leadership; Entrenchment; Partnerships; Publications and Presentations
- Marketing Plan



## Tar Heel Trauma Critical Path



# Tar Heel Trauma Resuscitation Process



\* Airway Physician may assist with assessment of head per Bedside Physician / Trauma Captain



# Identify and Fix Shock

## A-B-C-D-E IDENTIFIES A-T-O-M-I-C

**A**irway Obstruction

**T**ension

Pneumothorax

**O**pen Pneumothorax

**M**assive Hemothorax

**I** (Flail Chest)

**C**ardiac Tamponade



**Early Log Roll**  
(Blunt / Penetrating / Spinal)

## Assessment Findings

- “Airway Patent”
- “Breathing Labored”
- “Trachea Midline”
- “No JVD”
- “Lung Sounds Clear, Equal Bilaterally”
- “Chest Wall Deformity”
- “Heart Sounds muffled”

## Fix Shock

Responder | Transient Responder | Non-Responder



# Pre-Trauma Huddle

**R**eport: known MIVT on board

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**T**eam: names, roles, responsibilities

**E**quipment and Environment

**A**lert: CT / ICU / OR as needed

**M**ost Important Thing

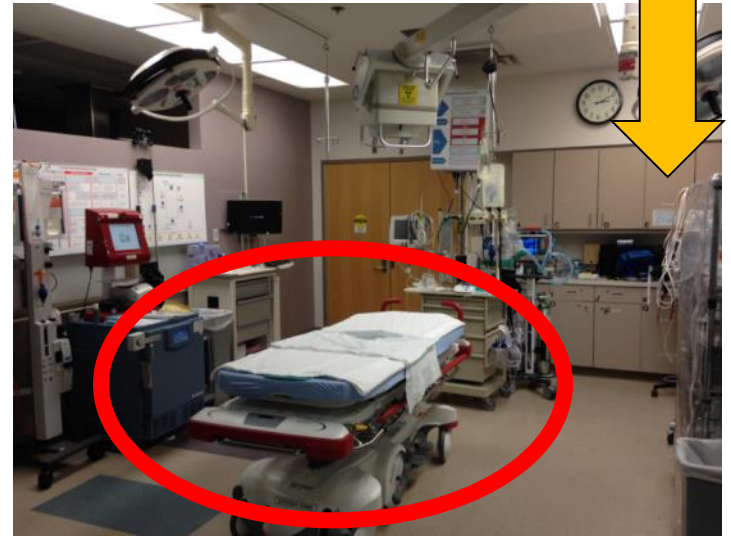
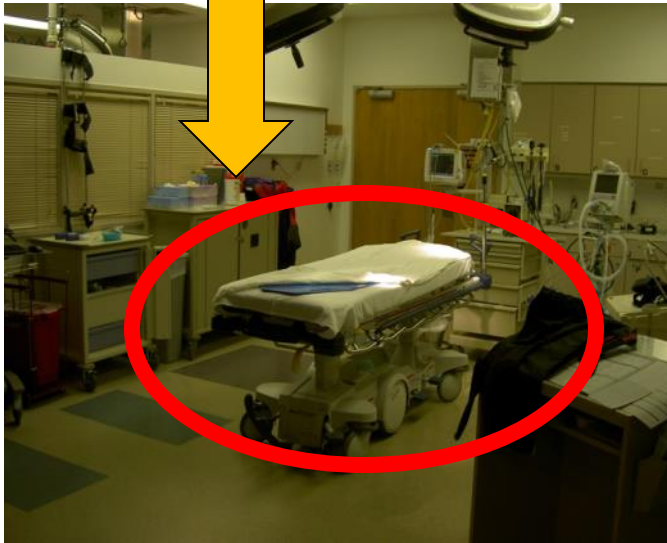
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**S**hared Mental Model: after 2<sup>nd</sup> ax

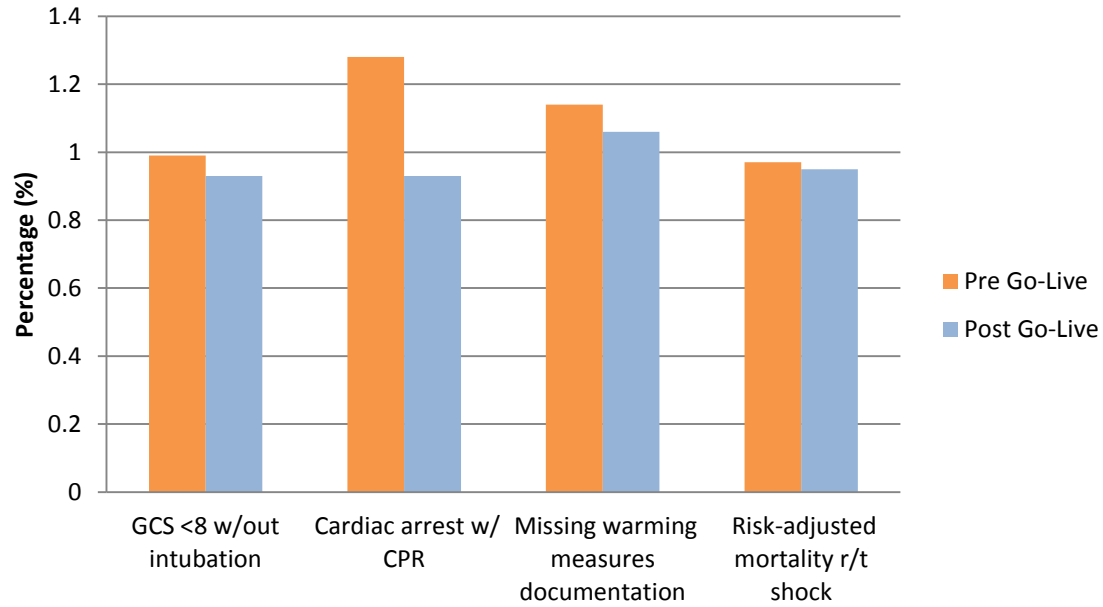
Optimizing Tar Heel Trauma Care

# RESULTS

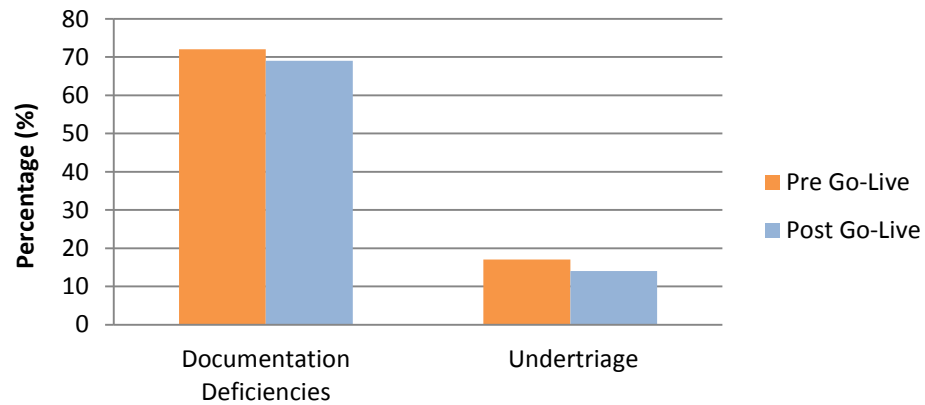




## Decrease in Trauma Patient Complications



## Improvements in Trauma Documentation & Triage



## Optimizing Tar Heel Trauma: Metrics Table

| Metric               | % Meeting Protocol Before            | n  | % Meeting Protocol After             | n  | Mean/ Avg Time Before                                     | Mean/ Avg Time After | Median Before | Median After | Min Before | Min After | Max Before | Max After |
|----------------------|--------------------------------------|----|--------------------------------------|----|---|----------------------|---------------|--------------|------------|-----------|------------|-----------|
| <b>Preparation</b>   | "Yes"                                |    | "Yes"                                |    |   |                      |               |              |            |           |            |           |
| Bay Stocked          | 67                                   | 15 | <b>86</b>                            | 28 | smaller n = after checksheet "Go-Live"                    |                      |               |              |            |           |            |           |
| Bay Cleaned          | 87                                   | 14 | <b>98</b>                            | 64 |   |                      |               |              |            |           |            |           |
| <b>Team Prep</b>     | "Yes"                                |    | "Yes"                                |    |   |                      |               |              |            |           |            |           |
| Plan Relayed         | 29                                   | 14 | <b>67</b>                            | 61 | cases excluded when "unobservable" or N/A (did not occur) |                      |               |              |            |           |            |           |
| Team Met             | 43                                   | 14 | <b>87</b>                            | 61 |   |                      |               |              |            |           |            |           |
| Roles Defined        | 14                                   | 14 | <b>65</b>                            | 60 |   |                      |               |              |            |           |            |           |
| Report Received      | 100                                  | 15 | 90                                   | 49 |   |                      |               |              |            |           |            |           |
| <b>Primary</b>       | Obtained w/in 5 minutes of arrival   |    | Obtained w/in 5 minutes of arrival   |    |   |                      |               |              |            |           |            |           |
| Airway               | 100                                  | 11 | <b>100</b>                           | 64 | 1   | 2                    | 1             | 2            | 1          | 1         | 2          | 4         |
| Breathing            | 91                                   | 14 | <b>100</b>                           | 66 | 2   | 2                    | 2             | 2            | 1          | 1         | 6          | <b>5</b>  |
| Circulation          | 92                                   | 11 | 91                                   | 65 | 3   | 3                    | 2             | 2            | 1          | 1         | 7          | 9         |
| Disability (GCS)     | 100                                  | 12 | 97                                   | 66 | 2   | 3                    | 2             | 2            | 1          | 1         | 4          | 8         |
| Exposure             | 100                                  | 11 | 95                                   | 65 | 2   | 2                    | 2             | 2            | 1          | 1         | 4          | 6         |
| <b>Vital Signs</b>   | Obtained w/in 5 minutes of arrival   |    | Obtained w/in 5 minutes of arrival   |    |   |                      |               |              |            |           |            |           |
| Blood Pressure       | 86                                   | 14 | 91                                   | 67 | 5   | <b>4</b>             | 5             | 3            | 2          | 2         | 13         | <b>11</b> |
| Heart Rate           | 77                                   | 13 | <b>84</b>                            | 67 | 5   | <b>4</b>             | 4             | 4            | 2          | <b>1</b>  | 14         | <b>12</b> |
| Temperature          | 75                                   | 12 | 47                                   | 59 | 7   | 8                    | 5             | 5            | 2          | 2         | 18         | 183       |
| Pulse Ox             | 72                                   | 11 | <b>74</b>                            | 66 | 5   | <b>4</b>             | 4             | 4            | 2          | <b>1</b>  | 13         | 19        |
| <b>Secondary</b>     |                                      |    |                                      |    |   |                      |               |              |            |           |            |           |
| Head & Face          |                                      | 15 |                                      | 60 | 4   | 7                    | 3             | 6            | 1          | 1         | 14         | 15        |
| Neck                 |                                      | 12 |                                      | 59 | 3   | 7                    | 3             | 5            | 1          | 1         | 6          | 15        |
| Chest                |                                      | 15 |                                      | 58 | 3   | 6                    | 4             | 5            | 1          | 1         | 6          | 14        |
| Abdomen              |                                      | 15 |                                      | 59 | 3   | 6                    | 2             | 6            | 2          | 2         | 4          | 15        |
| Perineum             |                                      | 9  |                                      | 33 | 8   | <b>7</b>             | 8             | <b>6</b>     | 4          | <b>3</b>  | 22         | <b>15</b> |
| Extremities          |                                      | 15 |                                      | 55 | 4   | 8                    | 3             | 7            | 1          | 3         | 12         | 30        |
| Spine                |                                      | 15 |                                      | 66 | 10  | <b>8</b>             | 7             | <b>6</b>     | 5          | <b>3</b>  | 23         | <b>15</b> |
| <b>Studies</b>       | X-ray w/in 5 FAST w/in 10 CT w/in 20 |    | X-ray w/in 5 FAST w/in 10 CT w/in 20 |    |   |                      |               |              |            |           |            |           |
| X-Ray                | 58                                   | 12 | <b>82</b>                            | 66 | 6   | <b>4</b>             | 5             | <b>4</b>     | 3          | <b>1</b>  | 10         | 14        |
| FAST                 | 75                                   | 12 | 69                                   | 41 | 7   | 7                    | 7             | 9            | 3          | 3         | 12         | 23        |
| CT                   | 55                                   | 11 | <b>71</b>                            | 48 | 23  | <b>19</b>            | 19            | <b>17</b>    | 12         | <b>9</b>  | 39         | <b>36</b> |
| <b>Communication</b> | "Usually and Always" "Yes"           |    |                                      |    |   |                      |               |              |            |           |            |           |
| Debrief              | 9                                    | 11 | <b>34</b>                            | 50 |   |                      |               |              |            |           |            |           |
| Closed- Loop         | 8                                    | 12 | <b>45</b>                            | 64 |   |                      |               |              |            |           |            |           |
| Followed Leader      | 27                                   | 15 | <b>87</b>                            | 62 |   |                      |               |              |            |           |            |           |

# Trauma Registry Data : Pre and Post Go-Live Comparison

|      | Red | Yellow | All | GCS < 8 and pt. not intubated | % GCS < 8 and pt. not intubated | Cardiac arrest w/ CPR | % Cardiac arrest w/ CPR | No documentation - temp w/in 20 mins | % No documentation - temp w/in 20 mins | No documentation - warming measures | % No documentation - warming measures | Pt. in shock (systolic </= 90) who didn't receive any blood | % Pt. in shock (systolic </= 90) who didn't receive any blood | Pt. in shock (systolic </= 90) who didn't receive blood w/in 1 hr | % Pt. in shock (systolic </= 90) who didn't receive blood w/in 1 hr |
|------|-----|--------|-----|-------------------------------|---------------------------------|-----------------------|-------------------------|--------------------------------------|--|-------------------------------------|---------------------------------------|---|---|---|---|
| Pre  | 265 | 439    | 704 | 7                             | 0.99                            | 9                     | 1.28                    | 37                                   | 5.3                                    | 8                                   | 1.14                                  | 8   | 1.1   | 2   | 0.3   |
| Post | 281 | 471    | 752 | 7                             | <b>0.93</b>                     | <b>7</b>              | <b>0.93</b>             | 56                                   | 7.4                                    | 8                                   | <b>1.06</b>                           | 12  | 1.6   | 5   | 0.7   |

| Under triage |         | cribary # | cribary % |
|--------------|---------|-----------|-----------|
| Pre          | Jan-16  | 12        | 13        |
|              | Feb-16  | 12        | 14        |
|              | Mar-16  | 20        | 17        |
|              | Apr-16  | 26        | 22        |
|              | May-16  | 16        | 17        |
|              | Jun-16  | 18        | 17        |
|              | Average | 17        | 17        |
| Post         | Jul-16  | 11        | 10        |
|              | Aug-16  | 11        | 12        |
|              | Sep-16  | 11        | 11        |
|              | Oct-16  | 19        | 18        |
|              | Nov-16  | 19        | 21        |
|              | Dec-16  | 9         | 10        |
|              | Average | <b>13</b> | <b>14</b> |

| avg. time to OR (min) | % doc deficiencies |
|-----------------------|--------------------|
| 81                    | 72                 |
| <b>66</b>             | <b>69</b>          |

Pre Go-Live Period: 11/3/2015 - 7/3/2016  
 Post Go-Live Period: 7/4/2016 – 4/4/2017