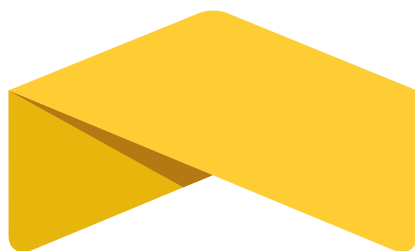




LEAN SIX SIGMA YELLOW BELT



ORIENTATION



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About the Class

This engaging and fun 1-day course is an orientation to the UNC Health Care Improvement System. Through experiential activities, you will discover the foundational improvement principles developed over the years. Moreover, by working together in groups on activities and reviewing actual project examples, you will see how using disciplined, documented methodologies can improve processes throughout our organization and enable us to deliver better care to our patients. You will learn about the UNC Health Care Improvement System, understand your role, and prepare to participate in improvement efforts throughout our organization.

Topics

- UNC Health Care Improvement System
- Resistance to Change
- The Absolutes of Quality
- What is Lean?
- Five Principles of Lean
- A3 Thinking
- Improvement Project Types
- Rate of Improvement

Enroll

Log into LMS and enter "Yellow Belt" in the class search box. This course is offered by several entities in the system, please verify location before enrolling.

Additional Information

Please wear layers to maintain a comfortable temperature. We recommend no skirts/dresses, due to the nature of the activities.

For more details, please visit the Operational Efficiency website.