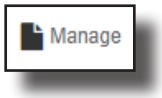
UNC School of Medicine HeelStream

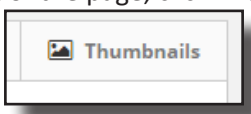
Using Custom Graphics

When you upload video content to HeelStream, it will automatically pull a frame for the preview image and thumbnail image for your video. You also have an option to generate one from elsewhere in your video or upload a custom graphic to use for this purpose.

1. To create your own graphics using a graphics program, create a PNG file with your custom graphic using 16:9 dimensions. Sample dimensions include:
   - 1920 x 1080
   - 1280 x 720
   - 1024 x 576
2. Login to HeelStream and go to your **Media Library**.
3. Click the **Manage** button under the content you want to add custom graphics to.

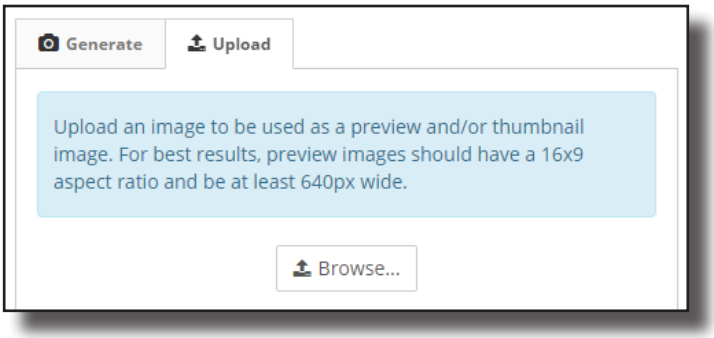


4. At the top right of the page, click **Thumbnails**.



5. To grab a specific frame from the video, use the video player to navigate to a point in the video, and click **Generate**.

6. To upload your own graphic to use, click the **Upload** tab.
7. Click the **Browse** button to navigate to and select an image.



8. The file will upload and appear with the other random frames.
9. Select the graphics from the list that you want for the Preview and Thumb (thumbnail) images, and click **Continue**.
   - Preview: The image that is shown in the player prior to the viewer clicking the play icon.
   - Thumb: The image that is shown in playlists, widgets, or showcases as well as in your media library.

Notes

- It is not required to set a graphic to the exact dimensions recommended, but note that your graphic may not properly fill the space provided for thumbnails/preview graphics if it is not proportional.