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## LABORATORY SERVICES

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The Manual of Clinical Services in Pathology and Laboratory Medicine can be located on the internet at:  
<http://labs.unchealthcare.org/>  
Questions may be directed to the individual laboratories or the administrative offices at:

### Anatomic Pathology Services

Administration	843-1476
Autopsy Service	966-4467
Electron Microscopy	843-1476
Cytopathology	843-1477
Histopathology	843-1478
Special Procedures	966-1628
Neuropathology	843-1476
Surgical Pathology	843-1476

### Cancer Hospital Laboratory

Hematopathology Consult	966-6939
Molecular Hematopathology	966-4661
General Hematology (Outpatient Oncology)	843-1928
Special Hematology	966-4661
Special Coagulation	966-4264

### Core Laboratory

Administration	966-2361
Hematology	966-2361
Chemistry	966-2361
Urinalysis/Body Fluids	966-2361
Coagulation	
Protein Electrophoresis	966-2361
Pediatric Metabolism Testing	966-2361
Toxicology/Clinical Pharmacology	966-2361
Blood Gas Critical Care	966-4030
Reference Testing	966-2362

### Cytogenetics Laboratory

All inquiries	966-1595
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### Hematology Laboratory

Hematology Consult	966-6939
Molecular Hematopathology	966-4661
Special Hematology	966-4661

### McLendon Clinical Laboratories Administrative office

All general inquiries	966-2318
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### Microbiology/Immunology Laboratories

Bacteriology/Rapid Procedures	966-4053
Immunology	966-4058
Special Microbiology	966-4059
Molecular Microbiology	966-6101
Molecular Genetics	966-4408

**Special Laboratories**

Alpha Fetoprotein Laboratories	966-2229
Family Practice	966-3928
OB/Gynecology Laboratory (Andrology)	962-6596
Peds Cell Biology/Ultrastructure Laboratory	966-0763
Retrovirology	966-6867

**Transfusion Medicine Service**

Apheresis	966-8468
Autologous Blood Program	966-8462 or 966-8468
Platelet Donor Program	966-2370
Transfusion Medicine	966-4011

**Transplant Services**

Histocompatibility/Tissue Typing	966-4057
Flow Cytometry	966-6100
HPC Laboratory	966-7820

**Inpatient Phlebotomy**

Blood collection services are available at the top of every hour from 4:00AM through 10:00PM, daily. Blood culture collections are available from 3AM to midnight. The completion of each hourly collection may vary according to staff and patient volume.

Scheduled Draw Time	Orders Must Be in Computer by	Collection Completion Time (Estimated)	Result Available (Estimated)
4:00 AM	3:50 AM	7:00 AM	8:00 AM
5:00 AM	4:50 AM	7:30 AM	9:30 AM
6:00 AM	5:50 AM	8:00 AM	10:00 AM
7:00 AM	6:50 AM	9:00 AM	11:00 AM

It is very important that orders are entered in a timely manner. Orders that are entered one minute past the deadline will not be on the draw list for that scheduled collection time and will be pushed to the next hourly collection. Phlebotomy Services does not provide STAT blood collections.

**Outpatient Phlebotomy**

Phlebotomy Services are available for outpatient clinic patients in four locations:

**N.C. Memorial Hospital:** 1<sup>st</sup> floor next to PreCare, Monday-Friday, 7:00 AM-5:00 PM. 966-2446

**Women's & Children's Hospital:** Ground floor, Women's lobby, Monday-Friday, 8:00 AM-6:00 PM.

Weekend and some holiday outpatient collections are available at this location from 8:00AM-2:30PM. 843-1760

**Ambulatory Care Center:** 1<sup>st</sup> floor, Monday-Friday, 8:00 AM-5:00 PM. 966-7526

**North Carolina Cancer Hospital:** 2<sup>nd</sup> floor, Monday-Friday, 8:00AM- 4:30PM. 445-5410

Outpatients must present a hospital computer generated requisition or a UNCH lab approved Direct Phlebotomy Requisition. Services will not be provided for orders on prescription pads and other non-UNCH approved or outside institution forms. The Direct Phlebotomy Requisition can be found on-line at: [http://labs.unchealthcare.org/forms/forms/direct\\_phleb\\_req.pdf](http://labs.unchealthcare.org/forms/forms/direct_phleb_req.pdf)

**Contact Us:** Phlebotomy Services Pager: 347-0524  
 Diana Willoughby, Assistant Administrative Director, Phlebotomy Services 966-7667  
 Marcia Plessinger, Daytime Supervisor 966-0264  
 Elizabeth Simmons, Evening Supervisor 966-7898  
 Ana Cook, Overnight Supervisor 966-7878