Patient Clinical Summary – Primary Workflow

A Patient Clinical Summary (PCS) is required for clinic office visits. It must be released to the patient within three business days of the appointment via email, mail, or at time of visit.

I. Navigate to your patient's record in WebCIS (usually through "Schedule.")

II. Click the "Visits" Tab. Choose your visit here:

Clinic Visit History	ory		
Department/Division	Last Visit	Notes	
FAMILY MEDICINE / NO DIVISION	11/07/2008		
OBSTETRICS-GYN/MATERNAL & FETAL MED	01/20/2009		

III. Choose "Create New" on line containing today's visit:

🐥 Visit Date	🗧 Clinic Name	A Physician Name	$\stackrel{\mathbb{A}}{\forall}$ Notes	🔓 Status	Provider Sheet	Patient Clinical Summary MU
11/07/2008	FPC TEAM 1	GOLDSTEIN, AMI L		In progress	HCM Detailed Concise	Create New
10/15/2008	FPC TEAM 1	ADAMS, CHRISTINA E		In progress	HCM Detailed Concise	Create New
06/20/2008	FPC TEAM 1	CARLOTTI, GINA M		In progress	HCM Detailed Concise	Create New

IV. Active Problems, Meds, and Allergies in WebCIS flow into a Patient Clinical Summary. Use checkboxes to indicate which meds, problems, and allergies you wish to include on the patient's PCS. Annotate or provide patient education on clinical summary if desired.

Problems			
Generic Annotation:			
Check All Uncheck All			
Problems	Physician Annotation		

Notes:

1. You can bring labs into your Patient Clinical Summary by choosing the proper date range under "labs" on the Patient Clinical Summary, then click refresh.

2. If you leave the PCS to update another part of this patient's record, you can get back to your Patient Clinical Summary by clicking on the "Create Notes" tab. If you want to log off WebCIS or want to leave this patient record altogether, first click "Save." This will save a draft version of the PCS to your "WIP Notes" tab in your Activity List. Other users will not be able to view/edit your PCS until it has been finalized to the patient record.

3. By clicking "Profile" at the top-left of the PCS, you can determine default text to appear on any PCS you create.





V. When you have completed your patient clinical summary, it can be provided to the patient in any of three ways.

A. Email to Patient.

1. Check "EMAIL" box, then click finalize.

Finalize VEMAIL PRINT Save Cancel

2. A disclaimer appears. If the patient has an email address recorded in GE, it will appear in the box below. Confirm the email address with the patient. If there is not a recorded email, you can enter it at this time.

	3. Read the statement below to the patient or authorized representative. The statement to the patient: "Based on your request for an electronic copy of your medical record, UNC Health Care will send a secure email to the following read-address distances:
7	rollowing e-mail address. (repeat the e-mail address to the patient)
	A hyperlink in the email message includes instructions to access your medical record information. The link will be active for a period of 30 days to view, print, or save. While UNC Health Care safeguards your medical records and personal data while it is in our control, we cannot assure, and are not responsible, for the safety of your personal information once it leaves our server. UNC Health Care is not responsible for misdirected or incorrectly routed e-mails due to incorrect or outdated information, e-mail addresses shared with others, or send failure because the e-mail address inbox is full."
	4. Click the box at the end of this statement to confirm that the patient or authorized representative indicated his or her understanding of the statements. 🗹
	Send

3. Alert patient that this is protected health information and that one should only provide an email address if the patient would like to receive this health information via (secure) e-mail. Check the box and click "Send."

B. Print for Patient.

1. Check "PRINT" and click "Finalize."

	Finalize EMAIL PRINT	Save	Cancel	
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2. A pdf will be generated which you must then print and hand or mail to the patient.

C. Finalize to record and print or email later.

1. Click "Finalize."

2. The Patient Clinical Summary will be finalized and stored on the "Reports" Tab. From Reports any user can open a previously finalized clinical summary and either print or email for patient using buttons at the top of the



Important Note: You must follow workflow A, B, or C to receive credit.

If you click "Finalize" but do not first check "EMAIL" or "PRINT," and then do not later print or email a clinical summary using workflow C within 3 business days, then you will not receive credit.

If you click the blue hyperlink "Print" in the top left corner of WebCIS or use "File-Print" in the browser dialog without using workflow outlined above, you will not receive credit.

If you click "Save" but do not complete workflow A, B, or C above, you will not receive credit. You <u>must</u> follow steps outlined above in A, B, or C to receive credit.