

Resident Email Policy with UNC Health Care System

Executive Agreement: June 21, 2002

Effective July 1, 2002, the University School of Medicine Office of Information Services and the UNC Hospital Information Services Division agreed that Residents will use the Health Care System email address as their primary source for the purposes of communicating information while in service with UNC Health Care system.

The following individuals developed the policy and resolution actions required to carry out this agreement.

- Gene Orringer MD, Executive Dean for Faculty Affairs in the School of Medicine
- Robert Berger MD, Professor of Medicine: Director of Medical Informatics
- John Kichak, Vice President for Information Systems and CIO
- Dennis Schmidt. Director OIS, School Of Medicine Administration

Codification of Email for Residents

UNC Health Care System communicates information through the Health Care System email system and requires use of email by all employees and staff. Beginning with the 2002 program, the following requirements are effective.

1. Incoming residents will receive a Health Care System email account as their primary email address from the UNC HCS ISD (Information Services Division).
2. Incoming residents who are SOM alumni and have an email assigned by OIS (Office Information Services) will need to forward their SOM email to their Health Care System email. The Office of Information Services can assist those unsure of how to accomplish this forwarding.
3. Incoming residents who are not SOM alumni will not be given a SOM email.
4. Incoming residents who receive a UNC HCS departmental email address will need to forward their departmental email to their Health Care System email account.
5. UNC HCS does not authorize any other email address assignment for Health Care System use.

Resolution Efforts

Dennis Schmidt with OIS is making every effort to rectify problems created over time with residents from previous years who have both UNC Health Care System and SOM email.

OIS depends on assistance from the Hospital's Graduate Medical Information. Cindi Trinidad-Brexler, Administrator Office GME will take the following actions to help OIS resolve current email issues.

1. Release the names of former residents who are not SOM alumni to OIS in order for them to deactivate those email addresses.
2. Contact OIS to have residents with existing SOM accounts who are not SOM alumni to remove their name from the SOM email system.