



NOTICE OF NONDISCRIMINATION

UNC Medical Center (UNC Hospitals, UNC Faculty Physicians, and UNC Health Care Shared Services Center Pharmacy) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. UNC Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

UNC Medical Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the UNC Medical Center Director of Patient Relations (*contact information below*).

If you believe that UNC Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Director of Patient Relations, Patient Relations Department, 101 Manning Drive, Chapel Hill, NC 27514; (984) 974-5006 (phone); (984) 974-8895 (fax); patrel1@unchealth.unc.edu (e-mail).

You can file a grievance in person or by mail, fax, or e-mail. If you need help filing a grievance, the Director of Patient Relations is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201; 1-800-368-1019; 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

AVISO DE NO DISCRIMINACIÓN

UNC Medical Center (UNC Hospitals, UNC Faculty Physicians y UNC Health Care Shared Services Center Pharmacy) cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. UNC Medical Center no excluye a las personas ni las trata de forma diferente debido a su raza, color, nacionalidad, edad, discapacidad o sexo.

UNC Medical Center:

- Proporciona asistencia y servicios gratuitos a personas con discapacidades para que se comuniquen de manera eficaz con nosotros, como los siguientes:
 - Intérpretes de lenguaje de señas capacitados
 - Información escrita en otros formatos (letra de imprenta grande, audio, formatos electrónicos accesibles, otros formatos)
- Proporciona servicios lingüísticos gratuitos a personas cuya lengua materna no es el inglés, como los siguientes:
 - Intérpretes capacitados
 - Información escrita en otros idiomas

Si necesita recibir estos servicios, comuníquese con UNC Medical Center Director of Patient Relations (Director del Departamento de Atención al Paciente) (*información de contacto a continuación*).

