

**Medical and Psychological Resource Comparisons: Access, Scope of Service, and Costs  
Selected UNC System Schools**

**ACCESS**

	<b>UNC-Chapel Hill</b>	<b>UNC-Asheville</b>	<b>UNC-Charlotte</b>	<b>UNC-Wilmington</b>
Weekday-Medical Access	8:00a-6:00p	8:00a-5:00p	8:00a-6:30p M-Th; 5:00p F	8:00a-5:00p
	Same day appointments; 50% available start of the day	Same day appointments; 50% available start of the day	Same day appointments; 50% available start of the day	Same day appointments; 80% available start of the day
	When closed, after-hours health advice line (UNC HealthLink)	When closed, after-hours health advice line (UNC HealthLink)	When closed, after-hours health advice line (FoneMed)	No after hours line for health advice
	All urgent seen the same say	All urgent seen the same say	All urgent seen the same say	All urgent seen the same say
	On call Physician 24/7	No on call physician	No on call physician	No on call physician
Weekend -Medical Access	8:00a-5:00p Sat/Sun	Closed; MAHEC Clinic Available (Sat AM)	Closed; Urgent Care (within 5 miles )	Closed; Urgent Care (within 5 miles)
	\$50 weekend charge	MAHEC Clinic: \$25-50 copay	Urgent Care : \$50-75 copay	Urgent Care : \$50-75 copay
Weekday CAPS Access	8:00a-5:00p	8:00a-5:00p	8:00a-5:00p	8:00a-5:00p
	When closed after hours line (UNC Healthlink)	When closed, after hours line (UNC HealthLink)	When closed, after hours line (Protocol)	When closed, after hours line (Protocol)
	On call MH provider 24/7	On call MH provider 24/7	On Call MH provider 24/7	No on call provider

Weekend-CAPS Access	Closed	Closed	Closed	Closed
	On call provider 24/7	On call provider 24/7	On call MH provider 24/7	No on call provider
<b>SCOPE OF SERVICE</b>				
	<b>UNC-Chapel Hill</b>	<b>UNC-Asheville</b>	<b>UNC-Charlotte</b>	<b>UNC-Wilmington</b>
Primary Care	MDs, PAs, NPs	MDs, PAs, NPs	MDs, PAs, NPs	MDs, PAs, NPs
Gynecology	.4 FTE Gynecologist; 2 GYN NPs; All LARCs/Colposcopy	2 GYN PAs; Nexplanon; IUD Removals not Insertions	Gyn by all Primary Care Providers; All LARCs/Colposcopy	Internist w/ Planned Parenthood Gyn experience; Nexplanon/No IUDs
Psychiatrist(s)	Yes	Yes	Yes	No
Additional Psychiatry	NPs, Clinical Pharmacist	Medical Students; don't see other Medical Students	No	Psychiatric PAs
Sports Med/PT	Yes	No; available on campus	Yes	No
Nutrition/Dieticians	Yes	Yes	Yes	Yes
Pharmacy	Yes	Yes	Yes	Yes
	full inventory	limited inventory	full inventory	full inventory
Allergy Clinic	Yes	Yes	Yes	Yes
Immunizations	Yes	Yes	Yes	Yes
Travel Clinic	Yes	Yes	Yes	Yes
		Limited travel immunizations		
Radiology/X-ray	Yes	No	Yes	No
		Refer to walk-in practice		
Lab	Yes	Yes	Yes	Yes
	full service	more limited service	full service	full service

<b>COST</b>				
	<b>UNC-Chapel Hill</b>	<b>UNC-Asheville</b>	<b>UNC-Charlotte</b>	<b>UNC-Wilmington</b>
Bill UNC Student	Yes	Yes	Yes	Yes
Health Insurance Plan-SHIP				
Bill Other In-Network Insurance Plans	Yes	No	No	No
	Patient Portion Placed on Student Accounts or Pay at Time of Service Option	Walk-out Receipt Provided for Patient Filing Insurance Out of Network; Separate Health Center Student Statement vs. Student Acct.	Walk-out Receipt for Patient Filing insurance Out of Network; Payment at Time of Service Required	Walk-out Receipt for Patient Filing Insurance Out of Network; Patient Portion Placed on Student Account or Pay at Time of Service Option
Charges	Market Competitive	Significantly lower than Market	Market Competitive	Significantly lower than Market
In-network Status	94% of Student Insurance Plans	Only SHIP; Patient Files Insurance and Claims Paid at Out of Network Rates	Only SHIP, Patient Files Insurance and Claims Paid at Out of Network Rates	Only SHIP, Patient Files Insurance and Claims Paid at Out of Network Rates