

Code of Professional Conduct - UNCH Surgical Community

***PREAMBLE:** One of the key ingredients to improving surgical operations at UNC Health care will be achieving a culture in which the three main groups including surgeons, anesthesiologists, and surgical services staff work in partnership for improved operations. This effort recognizes a system of shared responsibility and accountability that will improve overall communication and efficiency. Most importantly the code would improve caring for the patients and caring for each other.*

UNCH Surgical Community requires the ultimate safe and effective environment. I commit to the following professional code of conduct:

Core Values: Trust – Communication – Integrity

I. Trust

- I will recognize what needs to be accomplished, establish realistic timelines and measure the outcomes.
- I will speak truthfully, differentiating story from fact.
- I will appreciate what I receive without criticism or entitlement.
- I will verbally thank my colleagues for their contributions.

II. Communication

- I will respect and support a proactive culture of accountability with open communication.
- I will be a team player, communicate and share leadership.
- I will be curious, not defensive in the face of feedback, assuming good intent.
- I will listen conscientiously and listen to understand.
- I will provide my input and suggestions for improvement on any and all issues in a constructive collegial manner.
- I will ask for clarity when I do not understand a request or question.
- I will speak directly to people and be gentle in sharing my opinion.
- I will communicate openly with my OR team prior to, during, and after surgery and respect shared physical conditions (i.e. light, temperature, and noise).

III. Integrity

- I will respect and appreciate the professional contributions and autonomy of all individuals.
- I will honor the commitments of my profession.
- I will put the patient's interest, health, and comfort above all.
- I will value creative collaboration, not drama, and ask for honesty.
- I will never raise my voice, use profanity, or have a heated conversation in front of staff or patients.

My actions and the delivery of my opinions at all times and under all circumstances will be professional. I will reflect positively on UNC Health Care, since I am their representative. By signature I agree to abide by the above criteria of excellence, which will provide caring, teaching, and innovation.

Signed _____ Date _____